

**2020 Commonwealth Fund International Health Policy Survey**  
***Health Affairs* article variables (extract)**

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: Do not show code 08 on the web for Switzerland]

Q1110. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor or a nurse? Please do not include a visit to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department.”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room.”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall.”].

PHONE ONLY: Did you get an appointment...?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 01 On the same day
- 02 The next day
- 03 In 2 to 5 days
- 04 In 6 to 7 days
- 05 In 8 to 14 days
- 06 After more than two weeks
- 07 (PHONE ONLY: Or were you never able to get an appointment) (WEB ONLY: Never able to get an appointment)
- 00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to make an appointment to see doctor or nurse
- 08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I went to an urgent care facility or clinic
- 98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1115. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY “emergency department?”; IF UK, (Q600=10), DISPLAY: “A and E Department?”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall?”]

PHONE ONLY: Is it...?

PHONE ONLY: [IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Very easy
- 2 Somewhat easy
- 3 Somewhat difficult
- 4 Very difficult
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed care in the evenings, weekends, or holidays
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE ITEMS A1-A4]

Q1120. During the past 12 months, was there a time when you [INSERT ITEM]?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 8 PHONE ONLY: (DO NOT READ) Not Sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

- A1. had a medical problem but did not [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visit”] a doctor because of the cost
- A2. skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
- A3. did not [IF AUS, CAN, FR, NOR, SWITZ, US (Q600=1-3,7,9,11), DISPLAY: “fill” IF GER, NETH, NZ, SWE, UK (Q600=4-6,8,10), DISPLAY “collect”] a prescription for medicine, or you skipped doses of your medicine because of the cost
- A4. skipped dental care or dental checkups because of the cost

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

PN: FOR WEB, SHOW CODE 4 BEFORE CODE 3

Q1130. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY:** “Is there one doctor you usually go to for your medical care?”

**[IF US (Q600=11), SHOW :** “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have nurse practitioner or physician assistant’”]

**[IF CANADA (Q600=2), SHOW :** “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant’”]

**[IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY:** “Is there one GP you usually go to for your medical care?”]

**[IF SWEDEN (Q600=8), DISPLAY:** “This means, do you have a specific person at a GP-Practitioners office you usually contact about health care?”]

- 1 Yes, I have one [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]
- 2 (DO NOT READ/SHOW IN WEB PROGRAM) Yes, but I have more than one [IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]
- 3 No
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, I have one regular nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)**

Q1132. Is there one doctor's group, health center, [IF GER OR UK (Q600=4,10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"] or clinic you usually go to for most of your medical care?

**[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1-7,9), DISPLAY: Please do not include the hospital emergency department.]**

**[IF UK (Q600=10), DISPLAY: Please do not include the hospital A and E Department.]**

**[IF UK (Q600=10), DISPLAY: (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]**

**[IF SWE OR US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].**

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

**[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 4, 5), GET CODE 1. IF HAS USUAL PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2), GET CODE 2. ALL OTHERS, GET CODE 3.]**

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q1130=1, 4, 5)
- 2 HAS REGULAR PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2)
- 3 NO REGULAR DOC/PLACE (Q1130=3,8,9 AND Q1132=2,8,9)

**BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)**

Q1360. The last time you went to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: "emergency department", IF UK (Q600=10), DISPLAY: "A and E Department", IF SWE, US (Q600=8,11), DISPLAY: "emergency room"] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

- 1 Yes
- 2 No
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**[PN: Please show code '3' only for item A3 only]**

Q1516. In the past 12 months, were there times when [INSERT ITEM]?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Do not have insurance/Have not had insurance for the past 12 months
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. you had (PHONE ONLY: "**serious**"; WEB ONLY: "**serious**") problems paying or were unable to pay your medical bills

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**[PN: ASK A10 IF SWEDEN ONLY Q600=8 AND Q99=1]**

Q1811. Have you ever been told by a doctor that you [ITEMS A1 to A7 display “have” ITEM A9 display “had” [INSERT ITEM]]?

PHONE ONLY: (INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

WEB ONLY: [*Note: Include borderline conditions.*]

- 1 Yes, have been told
- 2 No, have not been told
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]

- A1. arthritis
- A2. asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A3. cancer
- A4. depression, anxiety or other mental health conditions
- A5. diabetes
- A6. heart disease, including heart attack
- A7. hypertension or high blood pressure
- A9. a stroke
- A10. (SWEDEN ONLY Q600=8) Other chronic condition

**BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1951. PHONE ONLY: Now, I'm going to ask you about several factors that can affect a person's health.

WEB ONLY: The next few questions are about several factors that can affect a person's health.

How often in the past 12 months would you say you were worried or stressed about [INSERT]?

PHONE ONLY: Would you say (READ LIST)?

- 1 Always
- 2 Usually
- 3 Sometimes
- 4 Rarely
- 5 Never
- 7 (PHONE: DO NOT READ) Not applicable
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**[RANDOMIZE]**

- A1. having enough food
- A3. having enough money to pay your rent or mortgage

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2070. The average household income of families in this country is around **[ENTER AMOUNT FROM PN BELOW]** a [IF ALL EXCEPT SWITZ (Q600 =1-8,10-11), DISPLAY: "year' IF SWITZ (Q600=9, DISPLAY: "month (13th month payments and any other income included)"].

PHONE ONLY: INTERVIEWER NOTE: IF ASKED: "I mean, pre-tax income before any other deductions"

By comparison, is your household income:

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB NOTE: *"Note: This means, pre-tax income before any other deductions."*

[PN: IF AUS (Q600=1) ENTER "\$90,000"; IF CAN (Q600=2) ENTER "\$70,336"; IF NZ (Q600=6) ENTER "\$66,000"; IF UK (Q600=10) ENTER "£29,400"; IF US (Q600=11) ENTER "\$62,000"; IF GER (Q600=4) ENTER "49,000 Euros"; NETH (Q600=5) ENTER "35,000 Euros"; IF FRANCE (Q600=3), ENTER "41,000 Euros"; IF NOR (Q600=7), ENTER "670,000 NOK"; IF SWE (Q600=8), ENTER "340,000 SEK"; IF SWITZ, (Q600=9), ENTER "CHF8500"].

- 1 Much above average
- 2 Somewhat above average
- 3 Average
- 4 Somewhat below average
- 5 Much below average
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank