**2023 Commonwealth Fund International Health Policy Survey**

**FIELDED QUESTIONNAIRE**

**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

SUBJECTS FOR QUESTIONNAIRE:

**Average Time in Minutes**

**(US English)**

SECTION 600: SAMPLE PRELOAD XX

SECTION 700: INTRODUCTION & SCREENER XX

SECTION 1100: ACCESS & PRIMARY CARE XX

SECTION 1200: USE OF SPECIALISTS XX

SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER XX

SECTION 1400: HEALTH CARE COVERAGE XX

SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS XX

SECTION 1600: PRESCRIPTION DRUG USE XX

SECTION 1700: MEDICAL ERRORS XX

SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE XX

SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH XX

SECTION 1900: MENTAL HEALTH XX

SECTION 1950: SOCIAL SERVICE NEEDS XX

SECTION 1975: OVERALL SYSTEM VIEWS AND OPINIONS XX

SECTION 2000: DEMOGRAPHICS XX

**GLOBAL PROGRAMMING INSTRUCTIONS**

**TEXT**

* **ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQE ID (QID.)**

**WEB VS. PHONE**

* **The “(DO NOT READ)” response options should be shown in phone only unless otherwise specified**
* **Questions marked with “(PN: MAKE A GRID)” should be shown in the web survey on one screen in a user-friendly grid**
* **In the WEB program, respondents should be able to “skip” any questions and be coded as 9. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).**
* **Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.**
* **Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with “(WEB NOTE ONLY:…).” These notes should be placed below the question-text in italic font.**

**NON-RESPONSE CODES**

* **BLANKS ARE DENOTED BY A 9 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE “WEB” MODE**
* **CODES IN THE “PHONE” MODE MARKED WITH A “V” OR “VOL.” STAND FOR “VOLUNTARY” AND SHOULD NOT BE READ TO RESPONDENTS**

**MULTIPLE - RESPONSE**

* **We will NET the new ‘Multi-punch’ code with “Not sure” for all cases where “Not Sure” is offered as an option as a separate variable.**
* **Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.**

**GLOBAL WEB PROGRAMMING NOTES:**

* **2023 International Health Care Experiences Study**
* Respondents should be allowed to skip every question
* Header on every page should contain the client official logo(s)
* The body of the page (question area) should be WHITE
* Please code any skipped/left blank response for a question a respondent saw as a 9 and code all programmatically skipped question as missing or with no code.
* Footer – light grey background for all pages other than landing page – smaller text font – should contain the following information:

**SWISS FOOTER (Q600=9):**

For more information please contact --

***If in German***: Tamara Bonassi, Projektleiterin in der Fachstelle Evaluation und Forschung des Bundesamts für Gesundheit, +41 31 323 92 48

***If in French***: Tamara Bonassi, chargée de projet du service Evaluation et recherche de l’Office fédéral de la santé publique, +41 31 323 92 48

***If in Italian***: Tamara Bonassi, Capo progetto del Servizio valutazione e ricerca dell’Ufficio federale della sanità pubblica, +41 31 323 92 48

***If in English***: Tamara Bonassi, project leader of the Evaluation and Research service of the Federal Office of Public Health, +41 31 323 92 48

US FOOTER (Q600=11)

If you have any technical trouble with this survey, please contact us by emailing **info@lifeinamericastudy.org.**

* Question-text should be in larger font than response-options.
* Question-numbers will be removed before going live.
* Preferred fonts – Arial, Helvetica, or Verdana
* Grids:
  + Html tables should be programmed in a way that column widths are set as proportions of the screen size. This will allow content to adjust to different browser window sizes.
  + If possible, we would like grids NOT to display table lines
  + Columns should be of equal width
  + Rows should be shaded – starting with the first row
  + No vertical shading – i.e. columns
* **EM1: [ERROR MESSAGE]**: (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) OR THE FIRST SURVEY QUESTION (SWITZERLAND Q600=9: Q1000; ALL OTHER COUNTRIES: Q1105): EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
* **EM1 “Your answers to these questions are very important to us. Can you please take a moment to respond to the question below?”**

**PN – WEB LINK LOGO**

For Desktops: Please display the logo at this link ("[H:\V1109\Logos\2023\_Life\_in\_America\_logo.png](file:///H:/V1109/Logos/2023_Life_in_America_logo.png)") in the Web program on the landing page and every screen in the survey – centered on the screen. The logo should display at 1/4 of the original file’s size.

For Mobile: Please display the logo at this link ("[H:\V1109\Logos\2023\_Life\_in\_America\_logo.png](file:///H:/V1109/Logos/2023_Life_in_America_logo.png)") in the Web program on ONLY the landing page – centered on the screen.

**Landing Page Text (U.S. Web):**

Welcome to the 2023 Life in America Study!

¡Le damos la bienvenida al Estudio sobre la Vida en Estados Unidos 2023!

To get started, please enter your unique password that you received by mail here:

Para empezar, introduzca aquí la contraseña única que recibió por correo postal:

[IF DESKTOP, DISPLAY: “For additional instructions on how to complete this survey, please click here.”]

You can also contact us about any technical trouble with this survey by emailing info@lifeinamericastudy.org.

[IF DESKTOP, DISPLAY: “Para recibir instrucciones adicionales sobre cómo completar esta encuesta, haga clic aquí.”]

Si tiene algún problema técnico con esta encuesta, también puede enviar un correo electrónico a info@lifeinamericastudy.org.

**Survey Instructions for English (linked to ‘please click here’):**

Survey Instructions

NAVIGATING:  
Do not use the browser’s back button or browser menus while taking the survey. To move from page to page, use the navigation buttons at the bottom of each screen. On the bottom of each page, there are 3 buttons to help move you through the survey:

“BACK” to go back to an earlier question.  
“NEXT” to go to the next question.  
“FINISH LATER” to temporarily stop taking the survey.

ANSWERING QUESTIONS:  
Please answer EACH question by selecting the item or category that best describes your response.

To select responses in questions with buttons, click on the button beside your response. If a question asks for a text response, click in the box and begin typing.

FINISH LATER:  
When you wish to resume, return to the link you were provided, and it will take you to the last question you answered.

**Survey Instructions for Spanish (linked to ‘haga clic aquí’):**

Información de la Encuesta:

NAVEGACIÓN:

No utilice el botón “Atrás” ni los menús del navegador cuando esté contestando la encuesta. Para pasar de una página a otra, utilice los botones de navegación ubicados en la parte inferior de cada pantalla. En la parte inferior de cada pantalla, encontrará 3 botones que lo ayudarán a navegar en la encuesta:

“ATRÁS” para volver a la pregunta anterior.

“SIGUIENTE” para pasar a la siguiente pregunta.

“FINALIZAR MÁS TARDE” para interrumpir temporalmente la encuesta.

RESPONDER PREGUNTAS:

Conteste CADA pregunta seleccionando la opción o la categoría que mejor describa su respuesta.

Para seleccionar las respuestas a las preguntas con botones, haga clic en el botón que se encuentra al lado de su respuesta. En las preguntas en las que sea necesario que escriba su respuesta, haga clic en el cuadro de texto y comience a escribir.

FINALIZAR MÁS TARDE:

Cuando desee retomar la encuesta, vuelva a hacer clic en el enlace que recibió y este lo llevará a la última pregunta que respondió.

**PN – please calculate the respondent’s response rate. This would be calculated by taking: the total number of questions asked – the total number of skipped questions (should have been coded as 9) over the total number of question asked.**

**SECTION 600: SAMPLE PRELOAD**

*(IHP 2020 Q600, IHP 2016 Q600 Modified – Put in alphabetical order, IHP 2013 Q600)*

**BASE: ALL RESPONDENTS**

**Q600** COUNTRY CODE

1 Australia

2 Canada

3 France

4 Germany

5 Netherlands

6 New Zealand

7 Norway

8 Sweden

9 Switzerland

10 United Kingdom

11 United States

*(IHP 2020 Q600a, IHP 2016 Q600a)*

**BASE: ALL RESPONDENTS**

Q600a. MODE OF COMPLETION

(Mode the interview was completed on per respondent)

1 Web

3 Phone

*(IHP 2020 Q600b, IHP 2016 Q600b)*

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

Q600b. PHONE IN REGISTRY PER SAMPLE

1 Yes

2 No

*(IHP 2020 Q601, IHP 2016 Q601, IHP 2013 Q601)*

**BASE: AUSTRALIA (Q600=1)**

Q601. NEW SOUTH WALES SAMPLE

1 New South Wales sample (oversample)

2 Not New South Wales sample (main sample including the non-oversampled NSW portion)

*(IHP 2020 Q603)*

**BASE: UK (Q600=10)**

Q603. UK SAMPLE

1 UK oversample

2 Not UK oversample (main sample)

*(IHP 2020 Q602, IHP 2016 Q602)*

**BASE: AUSTRALIA (Q.600=1)**

**Q602** VICTORIA SAMPLE

1 Victoria (oversample)

2 Not Victoria sample (non-oversampled Victoria portion)

*(IHP 2020 Q604)*

**BASE: CAN (Q600=2)**

Q604. QUEBEC SAMPLE

1 Quebec Regional Oversample

2 Not Quebec Regional Oversample (other Canada sample)

*(IHP 2020 Q615 modified – Switzerland removed from base, IHP 2016 Q615, IHP 2014 Q615)*

**BASE: ALL RESPONDENTS – GERMANY ONLY (Q600=4)**

FOR GERMANY SHOULD BE BASED OFF Q2150

**Q615.** COMMUNITY TYPE

**[P.N. - Code as ‘7’ if data/sample info is unavailable for Germany,**

**- Code as ‘Missing’ if other country]**

1 City/large town

2 Suburbs of a city/large town

3 Small town

4 Village or rural location

7 Not Available For This Country/These Countries

*(IHP 2020 Q617 modified categories, IHP 2016 Q617)*

**BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)**

FOR UK, GERMANY SHOULD BE BASED OFF Q2150

**Q617.** COMMUNITY TYPE (Derived via registry-based postal code)

**[P.N. - Code as ‘97’ if data/sample info is unavailable for**

**Sweden**

**- Code as ‘Missing’ if other country]**

01 Cities (densely populated areas)

02 Towns and suburbs (intermediate density areas)

03 Rural areas (thinly populated areas)

97 Not Available For This Country/These Countries

*(IHP 2020 Q620, IHP 2016 Q620, IHP 2014 Q620)*

**BASE: ALL RESPONDENTS - CANADA (Q600=2)**

**Q620.** COMMUNITY SIZE

**[P.N. - Code as ‘97’ if sample info is unavailable for Canada**

**- Code as ‘Missing’ if other country]**

**[P.N. USE CODES 1-4 FOR CANADA]**

1 Under 5,000

2 5,000-99, 999

3 100,000-999, 999

4 1,000,000 and over

97 Not Available For This Country/These Countries

*(IHP 2020 Q625, IHP 2016 Q625, IHP 2014 Q625)*

**BASE: ALL RESPONDENTS – US ONLY (Q600=11)**

**Q625.** AREA TYPE

**[P.N. - Code as ‘97’ if data/sample info is unavailable for US**

**- Code as ‘Missing’ if other country]**

[P.N. USE CODES 4-6 FOR US]

4 Urban (MSC=1)

5 Suburban (MSC =2-4)

6 Rural (MSC=5)

97 Not Available For This Country/These Countries

**US ONLY (Q600=11) – METRO STATUS (variable name: METRO)**

|  |  |
| --- | --- |
| **Code** | **Description of where the HHs reside** |
| 1 | In the Center City if an MSA |
| 2 | Outside the Center City of an MSA, but inside the county containing the Center City |
| 3 | Inside a Suburban County of the MSA |
| 4 | In an MSA that has NO Center City |
| 5 | Not in an MSA |

*(IHP 2020 Q630 Modified – updated France regions for latest national definitions based on IHP Older Adults 2021, IHP 2016 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2013 Q630 – MODIFIED regions for France)*

**BASE: ALL COUNTRIES, EXCEPT SWITZERLAND (Q600=1-8,10,11)**

**Q630.** REGION –

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW**

**ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY,

**CODES 58-78 FOR SWEDEN**, CODES 79-89 FOR NORWAY, **CODES 98-109 FOR THE**

**NETHERLANDS** AND CODES 110-122 FOR FRANCE.]

**[P.N. - Code as ‘997’ if data/sample info is unavailable per country**

**- Code as ‘Missing’ if other country (ONLY SWITZERLAND**

**SHOULD BE MISSING)]**

**NOTE: SWEDEN DID NOT DELIVER DUE TO PII CONCERNS**

**1 NSW**

**2 VIC**

**3 QLD**

**4 WA**

**5 SA**

**6 TS**

**7 ACT**

**8 NT**

9 Newfoundland and Labrador

10 Prince Edward Island

11 Nova Scotia

12 New Brunswick

13 Quebec

14 Ontario

15 Manitoba

16 Saskatchewan

17 Alberta

18 British Columbia

19 Yukon Territory

20 Northwest Territories

21 Nunavut

**22 Auckland**

**23 North**

**24 Central**

**25 South**

26 North East

27 Yorks & Humber

28 East Midlands

29 Eastern

30 London

31 South East

32 South West

33 West Midlands

34 North West

35 Wales

36 Scotland

37 Northern Ireland

**38 Northeast**

**39 South**

**40 Midwest**

**41 West**

42 Schleswig-Holstein

43 Hamburg

44 Bremen

45 Niedersachsen

46 Nordrhein-Westfalen

47 Rheinland-Pfalz

48 Saarland

49 Hessen

50 Baden-Württemberg

51 Bayern

52 Berlin

53 Mecklenburg- Vorpommern

54 Brandenburg

55 Sachsen-Anhalt

56 Thüringen

57 Sachsen

**58 Stockholm**

**59 Uppsala**

**60 Södermanland**

**61 Östergötland**

**62 Jönköping**

**63 Kronoberg**

**64 Kalmar**

**65 Gotland**

**66 Blekinge**

**67 Skåne**

**68 Halland**

**69 Västra Götaland**

**70 Värmland**

**71 Örebro**

**72 Västmanland**

**73 Dalarna**

**74 Gävleborg**

**75 Västernorrland**

**76 Jämtland**

**77 Västerbotten**

**78 Norrbotten**

79 Agder

80 Innlandet

81 Møre og Romsdal

82 Nordland

83 Oslo

84 Rogaland

85 Troms og Finnmark

86 Trøndelag

87 Vestfold og Telemark

88 Vestland

89 Viken

**98 Drenthe**

**99 Flevoland**

**100 Friesland**

**101 Gelderland**

**102 Groningen**

**103 Limburg**

**104 Noord-Brabant**

**105 Noord-Holland**

**106 Overijssel**

**107 Utrecht**

**108 Zeeland**

**109 Zuid-Holland**

110 Grand Est

111 Nouvelle Aquitaine

112 Auvergne-Rhône-Alpes

113 Bourgogne, Franche-Comté

114 Bretagne

115 Centre-Val de Loire

116 Corse

117 Île-de-France

118 Occitanie

119 Hauts-de France

120 Normandie

121 Pays de la Loire

122 Provence-Alpes, Côte-d’Azur

997 Not Available For This Country/These Countries

**FOR FRANCE métropolitaine (Q600=3)**

*(IHP 2020, IHP 2016, IHP 2014)*

**+ RECODE uda => (To be derived using self-reported postal code at ‘QD-ZF’ for Landline and Cellphone, if Landline and postal code ‘QD-ZF’ was refused use sample info)**

|  |
| --- |
| **1. IDF** |
| **2. Bassin Parisien OUEST** |
| **3. Bassin Parisien EST** |
| **4. Nord** |
| **5. Ouest** |
| **6. Est** |
| **7. Sud Ouest** |
| **8. Sud Est** |
| **9. Méditerranée** |

*(IHP 2020 Q635, IHP 2016 Q635, IHP 2013 Q635)*

**BASE: ALL RESPONDENTS – US ONLY (Q600=11)**

**Q635.** STATE

**[P.N. - Code as ‘97’ if data/sample info is unavailable for US**

**- Code as ‘Missing’ if other country]**

01 Alabama

02 Alaska

03 Arizona

04 Arkansas

05 California

06 Colorado

07 Connecticut

08 Delaware

09 District of Columbia

10 Florida

11 Georgia

12 Hawaii

13 Idaho

14 Illinois

15 Indiana

16 Iowa

17 Kansas

18 Kentucky

19 Louisiana

20 Maine

21 Maryland

22 Massachusetts

23 Michigan

24 Minnesota

25 Mississippi

26 Missouri

27 Montana

28 Nebraska

29 Nevada

30 New Hampshire

31 New Jersey

32 New Mexico

33 New York

34 North Carolina

35 North Dakota

36 Ohio

37 Oklahoma

38 Oregon

39 Pennsylvania

40 Rhode Island

41 South Carolina

42 South Dakota

43 Tennessee

44 Texas

45 Utah

46 Vermont

47 Virginia

48 Washington

49 West Virginia

50 Wisconsin

51 Wyoming

97 Not Available For This Country/These Countries

*(IHP 2020 Q640, IHP 2016 Q640, IHP 2013 Q640)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

**Q640.** CANTONS

**[P.N. - Code as ‘97’ if data/sample info is unavailable for Switzerland**

**- Code as ‘Missing’ if other country]**

01 ZH Zürich

02 BE Bern

03 LU Luzern

04 UR Uri

05 SZ Schwyz

06 OW Obwalden

07 NW Nidwalden

08 GL Glarus

09 ZG Zug

10 FR Fribourg

11 SO Solothurn

12 BS Basel-Stadt

13 BL Basel-Landschaft

14 SH Schaffhausen

15 AR Appenzell Ausserrhoden

16 AI Appenzell Innerrhoden

17 SG St. Gallen

18 GR Graubünden

19 AG Aargau

20 TG Thurgau

21 TI Ticino

22 VD Vaud

23 VS Valais

24 NE Neuchatel

25 GE Geneva

26 JU Jura

97 Not Available For This Country/These Countries

*(IHP 2020 Q642, IHP 2016 Q642, IHP 2014 Q642)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

**Q642.** LINGUISTIC REGIONS – PRELOAD

**[P.N. - Code as ‘7’ if sample info is unavailable for Switzerland**

**- Code as ‘Missing’ if other country]**

1 German

2 French

3 Italian

4 Rhaeto-Romansch

7 Not Available For This Country/These Countries

*(IHP 2020 Q645, IHP 2016 Q645, IHP 2013 Q645)*

**BASE: ALL RESPONDENTS – UK only (Q600=10)**

**Q645.** PRELOAD

**[P.N. - Code as ‘7’ if data/sample info is unavailable for UK**

**- Code as ‘Missing’ if other country]**

1 England

2 Scotland

3 Wales

4 Northern Ireland

7 Not Available For This Country/These Countries

*(IHP 2020 Q650 modified – added code 4 for prob panel, IHP 2016 Q650 Modified – added ABS, IHP 2013 Q650)*

**BASE: all RESPONDENTS**

**Q650.** CELL/LANDLINE – PRELOAD

1 Landline

2 Cell/Mobile

3 ABS

4 Probability Panel

*(IHP 2020 Q655, IHP 2016 Q655, IHP 2013 Q655)*

**BASE: ALL RESPONDENTS – CANADA ONLY (Q600=2)**

**Q655.** Postal code from sample file – PRELOAD

[ALPHANUMERIC; MAX 6 CHARACTERS]

|\_\_|\_\_|\_\_|\_\_|\_\_|\_\_|

*(IHP 2020 Q660, IHP 2016 Q660, IHP 2013 Q660)*

**BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)**

**Q660.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_\_|\_\_|\_\_|\_\_|

*(IHP 2020 Q665, IHP 2016 Q665)*

**BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)**

**NOTE: SWEDEN DOES NOT PROVIDE DUE TO PII CONCERNS**

**Q665.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|\_\_|\_\_|\_\_|\_\_|\_\_|

*(IHP 2020 Q666, IHP 2016 Q666)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

**NOTE: SWITZERLAND CANNOT PROVIDE DUE TO PII CONCERNS**

**Q666.** Postal code from sample file – PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_\_|\_\_|\_\_|\_\_|

**ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.**

*(IHP 2020 Prefer\_Lang2)*

**BASE: CANADA (Q600=2 AND Q99=1)**

Prefer\_Lang2.    INTERVIEWER: Please select a language to conduct the interview.

                   1       English

                   3       Français

**SECTION 700: INTRODUCTION AND SCREENER**

**[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]**

***(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)***

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

**BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10,11)**

**INTRO 1**

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of **(INSERT ONLY IF Q601=1** “the Bureau of Health Information,and**”)** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’ (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

[IF CAN (Q600=2, **AND** ‘ ONTARIO SAMPLE’ (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ QUEBEC SAMPLE’ (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from USUMA. I am calling on behalf of the Robert Koch Institute and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues.  We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

(IF US (Q600=11) AND PREPAID CELL: If you qualify for and complete the survey, we will offer you a $10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**’s health care system works in comparison to other countries.)

*(IHP 2020 D-UK-OS modified to phone only, IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)*

**BASE: UK PHONE (Q600=10 AND Q603=1 AND Q99=1 AND Q650=1, 2)**

D-UK-OS. So that we can make sure we are representing everyone in the UK, in which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

26 North East

27 Yorks & Humber

28 East Midlands

29 Eastern

30 London

31 South East

32 South West

33 West Midlands

34 North West

35 Wales

36 Scotland

37 Northern Ireland

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK-OS=26-34,98,99 TERMINATE – IF UK Oversample and D-UK-OS is NOT Wales, Scotland, or Northern Ireland]

[PN: STORE RESPONSE FROM D-UK-OS IN D-UK REGION VARIABLE]

*(IHP 2020 SC2, IHP 2016 SC2, IHP 2014 QSC2 – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10,11)**

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself **[(IF NZ (Q600=6) ADD**: “, including boarders” ], how many adults, 18 or older, live in your household?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (1-5)

96 None

6 6 or more adults

98 (DO NOT READ) Not sure

99 (DO NOT READ) Refused

(IF QSC2 = ‘**96 None’** **THANK AND TERM)**

*(IHP 2020 SC2a, IHP 2016 SC2a, IHP 2014 SC2a – Modified question text to ask to confirm for the adult in the HH and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND ONE ADULT IN HH IF (Q.SC2 = 1 AND Q600=1-8,10,11)**

SC2a. And just to confirm, am I speaking with an adult age 18 or older who lives in

this house or apartment?

1 Already on phone GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3

2 Brought to phone GO TO Q.SC4

3 Not at home now SET UP CALLBACK

7 (DO NOT READ) Adult infirmed, unable to do interview

THANK & TERM. RECORD AS QSC2a **ADULTUnable**

99 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC2a

*(IHP 2020 SC3a modified – deleted Norway only interviewer note, IHP 2016 SC3a Modified – logic updated to At Home Selection, IHP 2014 SC3a – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND TWO ADULTS IN HH IF (QSC2 = 2 AND Q600=1-8,10,11)**

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

SC3a. May I please speak with the (younger/older) of the two adults?

1 Already on phone GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3

2 Brought to phone GO TO Q.SC4

3 Not at home now GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3

7 (DO NOT READ) Adult infirmed, unable to do interview

THANK & TERM. RECORD AS QSC3a **ADULTUnable**

99 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC3a

*(IHP 2020 SC3b modified – deleted Norway only interviewer note, IHP 2016 SC3b Modified – logic updated to At Home Selection, IHP 2014 SC3b – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND THREE OR MORE ADULTS IN HH OR 98/99 (Q.SC2 = 3+, 98, 99 AND Q600=1-8,10,11)**

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT

(P.N.: SHOW INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

SC3b. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

**(P.N. SHOW CODE 4 ONLY IF QSC2=98 OR 99)**

1 Already on phone GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3

2 Brought to phone GO TO Q.SC4

3 Not at home now GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3

4 No adult in HH THANK & TERM.

7 (DO NOT READ) Adult infirmed, unable to do interview

THANK & TERM. RECORD AS QSC3b ADULTUnable

99 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC3b

*(IHP 2020 SC4, IHP 2016 SC4 Modified – NOR, UK, QUE, ONT updated, IHP 2014 SC4)*

**BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR QSC3a OR QSC3b = 2) AND (Q600=1-7, 10,11)**

**PN: INSERT ‘the’ for US and UK (Q600=10,11)**

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of **(INSERT ONLY IF Q601=1** “the Bureau of Health Information,and**”)** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from USUMA. I am calling on behalf of the Robert Koch Institute and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues.  We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

1 Agreed to interview GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3

99 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC4

*(IHP 2020 SC4a, IHP 2016 SC4a, IHP 2014 Sc4)*

**BASE: IF SWEDEN (Q600=8) ANDQSc2a=2 OR Q.SC3a OR Q.SC3b = 2 )**

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

*(IHP 2016 SC4a follow up, IHP 2014 SC4 follow up for Sweden-Only where this question must be explicitly asked of respondents)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

      Are you interested in participating?

1 Agreed to interview GO TO INTRO3

99 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC4a

*(IHP 2020 SC5 modified – updated email address)*

**BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q600a=3 and Q650=1)**

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at [privacy@ssrs.com](mailto:privacy@ssrs.com).  
  
Do you agree to participate in the survey?

1 Agreed to interview GO TO Q710

99 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC5

**INTRO3**

*(IHP 2020, IHP 2016 Modified – updated base and reading quality text to all, IHP 2014)*

**BASE: ALL NON-SWEDEN, NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-7,10,11 AND Q600a=3 AND Q650=1 AND Q99=1)**

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

**BASE: SHOW IF NECESSARY NOTES IF SC4=1**

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is

being conducted by The Commonwealth Fund, a non-profit foundation in the

United States that conducts international health research, and a partnership of

international policy organizations .

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

**(P.N.- INSERT “the” for USA and UK only (Q600=10,11))**

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**’s health care system works in comparison to other countries.

*(IHP 2020 CP-1, IHP 2016 CP-1, IHP 2013 CP-1 – Modified to include “And so that I can ask you the right questions”)*

**BASE: NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q600=1-8,10,11)**

CP-1. And so that I can ask you the right questions, could you please tell me if you

are 18 or older?

1 Under 18 THANK & TERM. RECORD AS TCP-1

2 18 or older GO TO CP\_2

99 (DO NOT READ) REFUSED / (WEB BLANK) THANK & TERM. RECORD AS RCP-1

*(IHP 2020 CP\_2, IHP 2016 CP\_2 Modified – removed $5 text, IHP 2014 CP\_2)*

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

**BASE: NON-SWITZERLAND CELL SAMPLE AND 18+ (CP-1=2 AND Q600=1-8,10,11)**

CP\_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

1 Not driving GO TO Q.CP\_3 text and then

Q.710

2 Driving SET UP CALL BACK

3 (DO NOT READ) This is NOT a cell phone THANK & TERM. RECORD AS

TQCP\_1

99 (DO NOT READ) Refused / (WEB BLANK) THANK & TERM. RECORD

AS RQCP\_1

*(IHP 2020 CP\_3 text, IHP 2016 CP\_3text modified for GDPR, IHP 2014 CP\_3)*

CP\_3 text:

**READ TO NON-SWEDEN, NON-SWITZERLAND AND NOT DRIVING (CP\_2=1 AND Q600=1-7,10,11)**

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of **[INSERT Q600]**’s residents]

*(IHP 2020 Read to GDPR and not driving modified with new email address)*

**READ TO GDPR AND NOT DRIVING (CP\_2=1 AND Q600=3,4,5,7,10)**

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at [privacy@ssrs.com](mailto:privacy@ssrs.com).  
  
Do you agree to participate in the survey?

**READ TO NOT DRIVING (CP\_2=1 AND Q600=1-7,10,11)**

1 Agreed to interview GO TO Q710

99 (DO NOT READ) Refused THANK & TERM.

*(IHP 2020 Prefer\_Lang1)*

**BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=1)**

Prefer\_Lang1. Do you prefer to take the survey in English or Spanish?

¿Prefiere llenar sus encuestas en inglés o en español?

1 English

2 Español

*(IHP 2020 WEBINTRO modified to remove references to healthcare as in mailing materials)*

**BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=1)**

WEBINTRO. **2023 Life in America Study** [BOLD AND CENTERED ON THE SCREEN]

Welcome and thank you for taking part in the 2023 Life in America Study. This study is being conducted to help policy makers in the U.S. understand your experiences. Your response is very important.

The answers you give will be kept strictly confidential.

The survey should take about 15 to 20 minutes of your time. If necessary, you have the option to pause the survey and finish it later by clicking “Finish the survey later.” To resume taking the survey, go to the survey home page at www.lifeinamericastudy.org, log in again with your passcode, and click the link to take you to the page where you left off.  You will also need to log in again after thirty minutes of inactivity.

**Thank you for your help with this important study.**

Please click ‘NEXT’ to continue.

*(IHP 2020 CALLIN1 modified to remove references to healthcare as in mailing materials)*

**BASE: U.S. ABS CALL-INS (Q600=11 AND Q650=3 AND Q600a=3)**

CALLIN1. Hello, I am \_\_\_\_\_\_\_, at SSRS. Thank you for calling to take part in the 2023 Life in America Study.

IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

This interview may be recorded for training and quality control purposes.

*(IHP 2020 S1a)*

**BASE: U.S. ABS RESPONDENTS (Q600=11 AND Q650=3)**

[PN: SHOW EM1 IF S1a=9; TERMINATE IF S1a=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1a. To confirm we have the correct person, are you the adult, age 18 or older, living in the household who has had the most recent birthday?

1 Yes (GO TO Q710)

2 No (GO TO S1aa)

9 9 PHONE: (DO NOT READ) REFUSED/ WEB BLANK THANK & SUSPEND; RECORD AS

BQS1a. ALLOW TO COMPLETE

ON ALL MODES STILL. WHEN

ACCESS SURVEY AGAIN, START

AT INTRO

*(IHP 2020 S1aa)*

**BASE: U.S. ABS RESPONDENTS WHO ARE NOT THE YOUNGEST ADULT LIVING IN HOUSEHOLD (Q600=11 AND Q650=3 AND S1a=2)**

[PN: SHOW EM1 IF S1aa=9; TERMINATE IF S1aa=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1aa. We are sorry but only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Is this person available to complete the survey?

1 Yes, this person is available now GO TO CALLIN1/WEBINTRO AND S1a,

THEN TO Q710

2 No, not available now THANK & SUSPEND; RECORD AS BQS1aa.

ALLOW TO COMPLETE ON ALL MODES

STILL. WHEN ACCESS SURVEY AGAIN,

START AT INTRO

99 PHONE: (DO NOT READ) REFUSED/ WEB BLANK THANK & SUSPEND; RECORD AS

BQS1aa. ALLOW TO COMPLETE

ON ALL MODES STILL. WHEN

ACCESS SURVEY AGAIN, START

AT INTRO

[IF (S1a=99 OR S1aa=2,99), THANK AND TERM. SHOW: Thank you for your interest in our survey. Only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Have a great day!]

*(IHP 2020 Q710, IHP 2016 Q710 Modified – Updated question wording and ranges, IHP 2014 Q710)*

**BASE: ALL**

***(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)***

[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1915-2005 IS ENTERED, THANK & TERMINATE]

Q710. First, what year were you born?

(INTERVIEWER: IF NEEDED: We request this information to make sure

we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1953)

INSERT YEAR OF BIRTH \_\_\_\_\_\_\_\_\_\_ (RANGE 1915-2005)

9997 PHONE ONLY: (DO NOT READ) Year of birth is greater than 2005

9998 PHONE ONLY: (DO NOT READ) Don’t Know / Cannot remember year of birth

9999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

**PN: - If 9997 is selected for both CELL PHONE, Thank &**

**Term GEN-IN AS CODE 6 UNDER Q.730.**

**PN: PLEASE NOTE THAT IN IHP 2016 ALL LL and CELL RESPONDENTS get**

**terminated if code ‘9997’ is selected at Q710.**

*(IHP 2020 Q710a, IHP 2016 Q710a, IHP 2014 Q710a Modified – code 996 added)*

**BASE: ALL AND Q710 = 9998/9999/X ‘Respondent cannot remember year of birth or refused to provide year of birth’)**

***(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)***

Q710a. What is your age?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (RECORD NUMBER 18-108)

996 PHONE ONLY: (DO NOT READ) Over 18 but exact age refused

997 PHONE ONLY: (DO NOT READ) Under 18 THANK AND TERM AS Q710a

999 PHONE ONLY: (DO NOT READ) Refused / (WEB BLANK) THANK AND TERM AS Q710a

*(IHP 2020 Q715 modified – 720 calculated for all countries (not taken from sample for Switzerland), IHP 2016 Q715 Modified Years for ranges, IHP 2014 Q715)*

**BASE:     Q710 = 1915-2005 OR Q710a=18-108)**

Q715. **[P.N. - HIDDEN COMPUTE FOR AGE.]**

[RANGE 18 -108]

     (**AGE** = 2023 MINUS‘year provided’ at Q710 OR IF (Q710a=18-108 and Q710=9998) then

**AGE**=Q710a)

*(IHP 2020 Q720, IHP 2013 – Q720 – MODIFIED added code 7)*

**BASE: ALL**

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

2 18-24 (Q710=2005-1999 OR Q710a =18-24)

3 25-34 (Q710=1998-1989 OR Q710a =25-34)

4 35-49 (Q710=1988-1974 OR Q710a =35-49)

5 50-64 (Q710=1973-1959 OR Q710a =50-64)

6 65+ (Q710=1958-1915 OR Q710a=65-108)

7 Over 18 but exact age refused (Q710a=996)

9 Decline to answer (q710a=997,999)

**[PN: IF AGE 18 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]**

*(IHP 2020 Q725 modified – changed UK base to phone only, IHP 2016 Q725 Modified – Removal of US, CAN, SWITZ from base, IHP 2014 Q725)*

**BASE: AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, SWEDEN, UK (Q600=1,3,4,5,6,7,8, 10)**

***(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)***

***(P.N. USE CODE 3 FOR UK PROB PANEL (Q600=10 AND Q650=4 ONLY)***

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS,

PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, “Are you…?”)

1 Male

2 Female

3 Another gender

*(IHP 2020 Q726, IHP 2016 Q726, IHP 2014 Q726)*

**BASE: AGE 18+ FROM SWITZERLAND (Q720 = 2-7 AND Q600=9)**

Q726. (RESPONDENT LANGUAGE)

(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

1 French

2 Italian

3 German

*(IHP 2020 Q730, IHP 2016 Q730, IHP 2014 Q730)*

**BASE: ALL**

Q730. SCREENER QUALIFICATION IDENTIFICATION (**P.N.-DOES NOT APPEAR ON SCREEN**)

**[PN: IF 18+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]**

1 QUALIFIED ASK Q740

6 NOT QUALIFIED (AGE) THANK AND TERM

*(IHP 2020 Q740, IHP 2016 Q740, IHP 2014 Q740)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q740. QUOTA SET – BEHIND THE SCENES

1 AUSTRALIA (Q600=1 AND Q730=1)

2 CANADA (Q600=2 AND Q730=1)

3 NEW ZEALAND (Q600= 6 AND Q730=1)

4 UK (Q600=10 AND Q730=1)

5 US (Q600=11 AND Q730=1)

6 GERMANY (Q600=4 AND Q730=1)

7 NETHERLANDS (Q600=5 AND Q730=1)

8 FRANCE (Q600=3 AND Q730=1)

9 NORWAY (Q600=7 AND Q730=1)

10 SWEDEN (Q600=8 AND Q730=1)

11 SWITZERLAND (Q600=9 AND Q730=1)

*(IHP 2020 Q742, IHP 2016 Q742, IHP 2014 Q742)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA

(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARAIABLE)

1 ENGLAND (Q630=26-34 AND Q730=1)

2 SCOTLAND (Q630=36 AND Q730=1)

3 WALES (Q630=35 AND Q730=1)

4 NORTHERN IRELAND (Q630=37 AND Q730=1)

5 NSW (Q630=1 AND Q730=1)

6 NON-NSW (Q630=2-8 AND Q730=1)

7 ALL OTHERS

*(IHP 2020 Q743, IHP 2016 Q743, IHP 2014 Q743)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT

MAJOR CITY)

**[P.N. - Code as ‘7’ if data/sample info is unavailable for Australia**

**Code as ‘Missing’ if other country]**

P.N. SHOULD USE SELF-REPORTED POSTAL CODE, IF MISSING, USE SAMPLE-BASED POSTAL CODE.

1 Major cities

2 Inner regional

3 Outer regional

4 Remote

5 Very Remote

7 Not Available For This Country/These Countries

*(IHP 2020 Q750, IHP 2016 Q750, IHP 2014 Q750)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

**[P.N. - Code as ‘7’ if data/sample info is unavailable for Canada**

**- Code as ‘Missing’ if other country]**

1 Ontario (Q630=14 AND Q730=1)

2 Quebec (Q630=13 AND Q730=1)

3 Alberta (Q630=17 AND Q730=1)

4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)

7 Not Available For This Country/These Countries

*(IHP 2020 Q99, IHP 2016 Q99, IHP 2014 Q99)*

**BASE: ALL RESPONDENTS**

Q99. **P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)**

*(IHP 2020 D-Z2, IHP 2016 D-Z2, IHP 2014 –D-Z2)*

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A1A –1A1. ‘A’ BEING A LETTER

FROM ALPHABET AND ‘0’ BEING ANY DIGIT.)

**(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)**

D-Z2. What is your postal code?

\_ \_ \_ \_ \_ \_

999999 (DO NOT READ) Refused

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL**

**CODE ENTERED)**

**Can I verify that you provided the following postal code?**

**(INSERT POSTAL CODE)**

**INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT ‘V’ AS IN ‘VICTOR’ ‘CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?’) IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.**

**1 Yes (CONTINUE)**

**2 No (RE-ASK D-Z2)**

**(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A –1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:**

“INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES

MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)”**)**

**(P.N**.- QD-Z2 ‘postal code for CANADA’ – should NOT be included in any “CLIENT” deliverables. We will need it in our “INTERNAL” versions for checking; though this should please be removed from ANY client deliverables. However, variable “QD-Z2truncated”, which is outlined below should be included.)

*(IHP 2020 QD-Z2truncated, IHP 2016 QD-Z2truncated, IHP 2014 QD-Z2truncated)*

**(P.N. – PLEASE GENERATE “QD-Z2truncated” VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)**

QD-Z2truncated. First three digits of postal code for Canada

(GENERATE FROM QD-Z2)

*(IHP 2020 check DZ-2)*

PN: IF Q604=1, CHECK DZ-2 AGAINST “CSBE\_\_Codes\_\_20200420\_RVSD\_05.21.20\_v2.xlsx”

PN: IF Q604=1 AND DZ-2 DOESN’T MATCH ANY POSTAL CODES ON “CSBE\_\_Codes\_\_20200420\_RVSD\_05.21.20\_v2.xlsx”, ASK D-Z3

*(IHP 2020 QD-Z3, IHP 2016 QD-Z3, IHP 2014 QD-Z3)*

**BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE OR QUEBEC OVERSAMPLE RESPONDENTS WHO DON’T PROVIDE VALID ZIPCODE (Q99=1 AND Q600=2 AND [(Q650=1 AND D-Z2=RR AND ‘no sample info’) OR (Q650=2 AND D-Z2=999999) OR (Q604=1 AND D-Z2 DOESN’T MATCH LIST)])**

D-Z3. What province is this household located in?

1 Newfoundland and Labrador

2 Prince Edward Island

3 Nova Scotia

4 New Brunswick

5 Quebec

6 Ontario

7 Manitoba

8 Saskatchewan

9 Alberta

10 British Columbia

11 Yukon Territory

12 Northwest Territories

13 Nunavut

99 (DO NOT READ) Refused

PN: IF Q604=1 AND D-Z3=1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, 13, 99 THANK & TERMINATE

*(IHP 2020 D-Z3a, IHP 2016 D-Z3a, IHP 2014 D-Z3a)*

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘A’ = Newfoundland and Labrador (code 1)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘C’ = Prince Edward Island (code 2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘B’ = Nova Scotia (code 3)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘E’ = New Brunswick (code 4)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘G,H,J’ = Quebec (code 5)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘K, L, M, N, P’ = Ontario (code 6)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘R’ = Manitoba (code 7)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘S’ = Saskatchewan (code 8)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘T’ = Alberta (code 9)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘V’ = British Columbia (code 10)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS ‘Y’ = Yukon (code 11)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE ‘X1A or ‘X0E or ‘X0G’= Northwest Territories (code 12)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE ‘XoA’ or ‘X0B’ or ‘X0C’ =Nunavut (code 13)

**\*\*IF LL (Q650=1) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid)) AND NO SAMPLE INFO (Q750= 7)**

**OR**

**IF CELL (Q650=2) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid))**

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador (code 1)

IF D-Z3 = 2 PROVINCE = Prince Edward Island (code 2)

IF D-Z3 = 3 PROVINCE = Nova Scotia (code 3)

IF D-Z3 = 4 PROVINCE = New Brunswick (code 4)

IF D-Z3 = 5 PROVINCE = Quebec (code 5)

IF D-Z3 = 6 PROVINCE = Ontario (code 6)

IF D-Z3 = 7 PROVINCE = Manitoba (code 7)

IF D-Z3 = 8 PROVINCE = Saskatchewan (code 8)

IF D-Z3 = 9 PROVINCE = Alberta (code 9)

IF D-Z3 = 10 PROVINCE = British Columbia (code 10)

IF D-Z3 = 11 PROVINCE = Yukon (code 11)

IF D-Z3 = 12 PROVINCE = Northwest Territories (code 12)

IF D-Z3 = 13 PROVINCE = Nunavut (code 13)

**\*\*\*IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE**

**FROM SAMPLE INFO**

**ALL ELSE IN CANADA ARE MISSING Code 14 ‘missing CANADA’ (code 14)**

*(IHP 2020 D-Z3aa)*

**BASE: QUEBEC OS CELL RESPONDENTS WHO DO NOT PROVIDE A VALID POSTAL CODE OR DK/REF POSTAL CODE AND LIVE IN QUEBEC (Q604=1 AND D-Z3=5 AND Q650=2)**

D-Z3aa. What health region, or health authority, do you live in?

(READ LIST IF NECESSARY)

01 Bas-Saint-Laurent

02 Saguenay–Lac-St-Jean

03 Capitale-Nationale

04 Mauricie et Centre-du-Québec

05 Estrie

06 Montréal

07 Outaouais

08 Abitibi-Témiscamingue

09 Côte-Nord

10 Nord-du-Québec

11 Gaspésie–Îles-de-la-Madeleine

12 Chaudière-Appalaches

13 Laval

14 Lanaudière

15 Laurentides

16 Montérégie

98 (DO NOT READ) Don’t know

99 (DO NOT READ) Refused

IF D-Z3aa=98 OR 99, THANK & TERMINATE

*(IHP 2020 D-Z3ab)*

**BASE: ALL QUEBEC OS RESPONDENTS IN CANADA (Q604=1)**

PN: POPULATE USING SAMPLE POSTAL CODE AND OVERWRITE USING RESPONDENT PROVIDED POSTAL CODE WHEN ABLE SO THIS VARIABLE IS FULLY POPULATED.

PN: IF D-Z3aa IS ASKED, USE ANSWER AT D-Z3aa TO POPULATE D-Z3ab

D-Z3ab. BEHIND THE SCENES – QUEBEC REGIONS

**QUOTA**

01 Bas-Saint-Laurent 226

02 Saguenay–Lac-St-Jean 205

03 Capitale-Nationale 154

04 Mauricie et Centre-du-Québec 197

05 Estrie 184

06 Montréal 252

07 Outaouais 223

08 Abitibi-Témiscamingue 228

09 Côte-Nord 228

10 Nord-du-Québec 228

11 Gaspésie–Îles-de-la-Madeleine 226

12 Chaudière-Appalaches 208

13 Laval 197

14 Lanaudière 191

15 Laurentides 174

16 Montérégie 95

PN : SET UP COUNTER WITH 999 AT EACH CODE, SO WE CAN EASILY CHANGE THE NUMBER IF WE NEED TO START SHUTTING DOWN REGIONS

*(IHP 2020 QD-ZA, IHP 2016 QD-ZA Modified NSW screening process to no longer account for PHN as no longer necessary as there are no PHN quotas, IHP 2014 Q*D-ZA*)*

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)**

**(P.N. 4 digit postal code)**

      D-ZA.   What is your postal code?

                   \_\_\_\_\_\_\_\_\_\_\_\_\_

                   9999    (V) Refused

***(*P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL**

**CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal**

**code? (INSERT POSTAL CODE)**

**1        Yes                (CONTINUE)**

**2        No                 (RE-ASK D-ZA)**

|  |  |  |
| --- | --- | --- |
| **State/Territory** | **Abbreviation** | **Postcode range** |
| New South Wales | NSW | 1000—1999 (LVRs and PO Boxes only) |
|  |  | 2000—2599 |
|  |  | 2619—2899 |
|  |  | 2921—2999 |
| Australian Capital Territory | ACT | 0200—0299 (LVRs and PO Boxes only) |
|  |  | 2600—2618 |
|  |  | 2900—2920 |
| Victoria | VIC | 3000—3999 |
|  |  | 8000—8999 (LVRs and PO Boxes only) |
| Queensland | QLD | 4000—4999 |
|  |  | 9000—9999 (LVRs and PO Boxes only) |
| South Australia | SA | 5000—5799 |
|  |  | 5800—5999 (LVRs and PO Boxes only) |
| Western Australia | WA | 6000—6797 |
|  |  | 6800—6999 (LVRs and PO Boxes only) |
| Tasmania | TAS | 7000—7799 |
|  |  | 7800—7999 (LVRs and PO Boxes only) |
| Northern Territory | NT | 0800—0899 |
|  |  | 0900—0999 (LVRs and PO Boxes only) |

*(IHP 2020 QD-ZAR, IHP 2016 Modified logic based on above updates, IHP 2013 D-ZAR)*

**BASE:  ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE**

**OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =REFUSED OR (Q601=1 AND QD-ZA =’not NSW postal code’) OR (Q602=1 AND QD-ZA=’not Victoria postal code’) AND Q99=1 AND Q600=1]**

D-ZAR. In which region are you living?

(READ LIST IF NECESSARY)

01 New South Wales

02 Victoria

03 Queensland

04 Western Australia

05 South Australia

06 Tasmania

07 Australian Capital Territory

08 Northern Territory

98 (DO NOT READ) Don’t know

99 (DO NOT READ) Refused / (WEB BLANK)

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-99), TERMINATE]

[PN: IF VICTORIA OVERSAMPLE (Q602=1) AND QD-ZA NOT VICTORIA POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT VICTORIA (QD-ZAR=1, 3-99), TERMINATE]

**(PN: JUST NEED DATA LOCATIONS FOR THESE 3 QUESTIONS – WE WILL POPULATE THEM ON THE BACK END)**

*(IHP 2020 QVICTORIAREGIONS)*

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

QVICTORIAREGIONS. Regions in Victoria

01 Loddon Mallee (Rural)

02 Barwon-South Western (Rural)

03 Hume (Rural)

04 Grampians (Rural)

05 Gippsland (Rural)

06 North & West Metropolitan (Urban)

07 Southern Metropolitan (Urban)

08 Eastern Metropolitan (Urban)

09 Duplicate (Postal codes that overlap across regions)

99 Victoria region missing (e.g., due to invalid postal code)

*(IHP 2020 QCOLLAPSEDVICTORIAREGIONS)*

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

QCOLLAPSEDVICTORIAREGIONS. Regions in Victoria with Rural Collapsed

01 Rural **[QVICTORIAREGIONS=01-05)**

06 North & West Metropolitan (Urban)

07 Southern Metropolitan (Urban)

08 Eastern Metropolitan (Urban)

09 Duplicate (Postal codes that overlap across regions)

99 Victoria region missing (e.g., due to invalid postal code)

*(IHP 2020 QSAMPLEVICTORIAREGIONS)*

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)**

**(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)**

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

01 Loddon Mallee (Rural)

02 Barwon-South Western (Rural)

03 Hume (Rural)

04 Grampians (Rural)

05 Gippsland (Rural)

06 North & West Metropolitan (Urban)

07 Southern Metropolitan (Urban)

08 Eastern Metropolitan (Urban)

09 Duplicate (Postal codes that overlap across regions)

99 Victoria region missing (e.g., due to invalid postal code)

*(IHP 2020 D-UK, IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)*

**BASE: UK (Q600=10 AND Q99=1 AND (Q603=2 OR D-UK-OS IS BLANK))**

[PN: STORE D-UK-OS RESPONSE IN D-UK]

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

26 North East

27 Yorks & Humber

28 East Midlands

29 Eastern

30 London

31 South East

32 South West

33 West Midlands

34 North West

35 Wales

36 Scotland

37 Northern Ireland

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK=26-34,98,99 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

*(IHP 2023 New)*

**BASE: SWITZERLAND ONLY (Q600=9)**

Q754. What sex was assigned to you at birth?

(INTERVIEWER: READ LIST IF NECESSARY)

1 Male (Man)

2 Female (Woman)

3 Intersex

4 PHONE ONLY: (DO NOT READ/SHOW IN WEB PROGRAM) Other, (please specify):

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q755/Q760 Modified – combined questions for Canada, US, and Switzerland)*

**BASE: CANADA, SWITZERLAND, UNITED STATES (Q600=2, 9, 11)**

Q755. PHONE ONLY: What is your gender [IF SWI (Q600=9), DISPLAY “today”]?

WEB ONLY: What is your gender [IF SWI (Q600=9), DISPLAY “today”]?

PHONE ONLY: (INTERVIEWER: READ LIST IF NECESSARY)

1 Male (Man)

2 Female(Woman)

3 TransMale (TransMan)

6 TransFemale (TransWoman)

4 Gender non-conforming (Non-binary/Genderqueer)

5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I identify as a different gender, (please specify: \_\_\_\_\_\_\_\_\_\_\_)

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: SWITZERLAND ONLY (Q600=9)**

Q756. Do you consider yourself…

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Heterosexual (straight)

2 Gay

3 Lesbian

4 Bisexual

7 Other, (please specify: \_\_\_\_\_\_\_\_\_\_\_)

8 Don't know

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1100: ACCESS & PRIMARY CARE**

*(IHP 2020 Q1100, IHP 2016 Q1900 Modified Base)*

**BASE: SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)**

Q1100. How would you rate the (PHONE ONLY: “**overall**”; WEB ONLY: “overall”) qualityof medical care in INSERT [country]?

1 Excellent

2 Very good

3 Good

4 Fair

5 Poor

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1105, IHP 2016 Q1005, IHP 2013 Q1805)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1105. In general, how would you describe your own health?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Excellent

2 Very good

3 Good

4 Fair

5 Poor

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1110 – modified question text, IHP 2016 Q1110 modified – code 08 added and QN wording updated for Swiss, IHP 2013 Q1110)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: Do not show code 08 on the web for Switzerland]

Q1110. Last time you were sick or needed to see a doctor [DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND ‘Q600=1-2, 5-8,10-11: “or a nurse”], how quickly could you get an appointment?

This can include an in person appointment or an appointment you had over the telephone or through video.

Please do not include a visit to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department.”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room.”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall.”].

PHONE ONLY: Did you get an appointment…?

PHONE ONLY: (INTERVIEWER: READ LIST)

01 On the same day

02 The next day

03 In 2 to 5 days

04 In 6 to 7 days

05 In 8 to 14 days

06 After more than two weeks

07 (PHONE ONLY: Or were you never able to get an appointment) (WEB ONLY: Never able to get an appointment)

00 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Did not need to make an appointment to see doctor or nurse

08 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I went to an urgent care facility or clinic

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1115, IHP 2016 Q1115 Modified – Swiss and UK wording updated, IHP 2013 Q1115 Modified – interviewer note modified in the Dutch-only version of the questionnaire)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1115. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY “emergency department?”; IF UK, (Q600=10), DISPLAY: “A and E Department?”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall?”]

PHONE ONLY: Is it…?

PHONE ONLY: [IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpost should be included when seeking medical care during the evening or weekend.)]”

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Very easy

2 Somewhat easy

3 Somewhat difficult

4 Very difficult

6 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Never needed care in the evenings, weekends, or holidays

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1120 modified – added item A5, IHP 2016 Q1120, IHP 2013 Q1106 items A1-A3/IHP 2013 Q1657 item A4)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE ITEMS A1-A5]

Q1120. During the past 12 months, was there a time when you [INSERT ITEM]?

1 Yes

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not Applicable

98 PHONE ONLY: (DO NOT READ) Not Sure

99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

A1. had a medical problem but did not [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visit”] a doctor because of the cost

A2. skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost

A3. did not [IF AUS, CAN, FR, NOR, SWITZ, US (Q600=1-3,7,9,11), DISPLAY: “fill” IF GER, NETH, NZ, SWE, UK (Q600=4-6,8,10), DISPLAY “collect”] a prescription for medicine, or you skipped doses of your medicine because of the cost

A4. skipped dental care or dental checkups because of the cost

A5. did not get mental health services when you needed them because of the cost

**[P.N.- On all questions which have several items (A1,A2,…, An) the variable name in the dataset should show up as “Q1120A1”, “Q1106A2”…and “Q1120An”]**

*(IHP 2020 Q1126 modified – Netherlands removed from base, updated to include Germany in base, include Canada in A3, IHP 2016 Q1126 Modified – Made a Canada, Netherlands and Swiss specific question / A3 revised for Canada / lead in text for second and third item updated, IHP 2013 Q1126)*

**BASE: CANADA, GERMANY, SWITZERLAND (Q99=1 AND Q600=2,4,9)**

Q1126. Now thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT 1st ITEM]?

And, was there EVER a time in the past 2 years when [INSERT NEXT ITEM]?

1 Yes

2 No

3 (DO NOT READ) Not Applicable

98 PHONE ONLY: (DO NOT READ) Not Sure

99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

A1. test results or medical records were not available at the time of your scheduled medical care appointment

A2. you received conflicting information from different doctors or health care professionals

A3. doctors ordered a medical test that you felt was unnecessary [IF CANADA OR NETH OR SWITZ (Q600=2, 5,9), DISPLAY: “because the test had already been done”]

*(IHP 2020 Q1130, IHP 2016 Q1130 modified – Sweden wording updated and codes 1,2,4 wording updated, IHP 2014 Q905)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

PN: FOR WEB, SHOW CODE 4 BEFORE CODE 3

Q1130. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY:** “Is there one doctor you usually go to for your medical care?”

**[IF US (Q600=11), SHOW : “**IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have nurse practitioner or physician assistant’”]

**[IF CANADA (Q600=2), SHOW : “**IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant’”]

**[IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY:** “Is there one GP you usually go to for your medical care?”]

**[IF SWEDEN (Q600=8), DISPLAY:** “This means, do you have a specific person at a GP-Practioners office you usually contact about health care?”]

1 Yes, I have one [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]

2 (DO NOT READ/SHOW IN WEB PROGRAM) Yes, but I have more than one [IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]

3 No

4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Yes, I have one regular nurse practitioner or physician assistant”

5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8**) “(PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Yes, have nurse or physician assistant

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: US-ONLY (Q600 = 11) AND HAVE REGULAR DOCTOR (Q1130=1)**

Q1130a. To the best of your knowledge, is this regular doctor you usually go to for your medical care of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

1. Yes
2. No

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: US-ONLY (Q600 = 11) AND HAVE REGULAR DOCTOR (Q1130=1)**

Q1130b. To the best of your knowledge, is this regular doctor you usually go to for your medical care:

PHONE ONLY: (INTERVIEWER: READ LIST)

1 White

2 Black or African American

3 Asian or Pacific Islander

4 Native American or Alaskan native

5 Some other race or multiple races

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1132 modified – added UK prob panel spelling, IHP 2020 Q1132, IHP 2016 Q1132 Modified – UK wording updated, IHP 2014 Q910)*

*(”d’urgence” replaced with ”des urgences” in Canada per feedback from partner)*

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)**

Q1132. Is there one doctor’s group, health **[IF UK PROB PANEL (Q600=10 AND Q650=4), INSERT**: “centre”; **ELSE INSERT** “center”, **[IF GER OR UK (Q600=4,10) INSERT:** “GP practice”; **IF AUS (Q600=1) INSERT**: “general practice”] or clinic you usually go to for most of your medical care?

**[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1-7,9),**

**DISPLAY:** Please do not include the hospital emergency department.]

**[IF UK (Q600=10), DISPLAY**: Please do not include the hospital

A and E Department.

**[IF UK (Q600=10), DISPLAY**: (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice**]**

**[IF SWE OR US (Q600=8,11), DISPLAY:** Please do not include the hospital

emergency room].

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1135, IHP 2016 Q1135, IHP 2014 Q915)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

**[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 4, 5), GET CODE 1. IF HAS USUAL PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2), GET CODE 2. ALL OTHERS, GET CODE 3.]**

1 HAS REGULAR DOCTOR/GP/NP, PA **(Q1130=1, 4, 5)**

2 HAS REGULAR PLACE **((Q1130=3,8,9 AND Q1132=1) OR Q1130=2)**

3 NO REGULAR DOC/PLACE **(Q1130=3,8,9 AND Q1132=2,8,9)**

*(IHP 2020 Q1140, IHP 2016 Q1140 Modified – Updated question wording for US, Canada and Sweden / Removed web note, IHP 2013 Q1140 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1140. How long have you been [IF US (Q600=11 & Q1130= 1), DISPLAY: “seeing your regular doctor”, IF US (Q600=11 & Q1130=4), DISPLAY: “seeing this nurse practitioner or physician assistant”, IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9 & Q1130= 1), DISPLAY: “seeing this doctor”, IF CAN, SWE (Q600=2 OR 8 & Q1130=5), DISPLAY: “seeing this nurse or physician assistant”, IF AUS, NETH, NZ, NOR, UK, (Q600=1,5-7,10 & Q1135= 1), DISPLAY: “seeing this GP”, IF Q1135=2, DISPLAY: “going to this place”] for your medical care?

PHONE ONLY: (INTERVIEWER: IF RESPONDENT SAYS THEY SEE A NURSE PRACTITIONER OR PHYSICIAN ASSISTANT, PLEASE ANSWER THE QUESTION FOR THAT PROVIDER.)

PHONE ONLY: (INTERVIEWER: IF NECESSARY: Please think about your current (or primary) doctor)

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Less than 1 year

2 1 to less than 3 years

3 3 to less than 5 years

4 5 years or more

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1150, IHP 2016 Q1150 Modified – Added “This could be by phone, though email or electronically” for all countries / Removed web note, IHP 2013 Q1150 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1150. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: When you contact your regular doctor’s office with a medical concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

[IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: When you contact your regular GP’s office with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

[IF UK (Q600=10) DISPLAY: When you contact your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

PHONE ONLY: (INTERVIEWER: IF NECESSARY: Please think about your current (or primary) doctor)

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Always

2 Often

3 Sometimes

4 Rarely or never

5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Have never tried to contact my regular doctor’s office

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1160 Modified – updated items A3 and A4 to be only asked in Canada and Sweden, IHP 2016 Q1160 Heavily Modified – QN wording change / A1 modified /A3 and A4 are new / Code 7 updated to include “a smartphone”; IHP 2013 Q1160 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

[PN: RANDOMIZE A1, A3, A4, A2]

[PN: ASK ITEMS A3 AND A4 FOR CANADA, SWEDEN ONLY (Q600=2, 8)]

[PN: IF OPTION 7 (I don’t have email or a computer) SELECTED AT ANY ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (I don’t have email or a computer)]

Q1160. In the last two years, have you used a (PHONE ONLY:“**secure website or patient portal or an app on your mobile phone**”; WEB ONLY: “secure websiteor patient portal or an app on your mobile phone”)to [INSERT ITEM]?

PHONE ONLY: (INTERVIEWER: IF NECESSARY: A **mobile phone app** is a computer program or software application designed to run on a mobile device such as a phone, tablet, or watch.)

WEB ONLY: [“Note: *A mobile phone app is a computer program or software application designed to run on a mobile device such as a phone, tablet, or watch.*”]

1 Yes

2 No

7 (PHONE: DO NOT READ) I don’t have email, a smartphone or a computer

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. communicate or email with your [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “regular practice” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10) DISPLAY: “GP surgery”] about a medical question or concern

A3. request prescription refills from your regular practice

A4. request an appointment with your regular practice

A2. view online your health information, such as visit summaries or your tests or laboratory results

*(IHP 2023 New)*

**BASE. ALL RESPONDENTS**

Q1160a. For the next few questions, please think about medical care you have received through [IF CAN (Q600=2), DISPLAY: “virtual care”; IF NOT CAN (Q600=1, 3-11), DISPLAY: “telehealth”] in the past 12 months. Please include clinical care and other health-related services provided by a physician by video or telephone, instead of having an in-person visit.

In the past 12 months, have you ever received healthcare by a (INSERT) through [IF CAN (Q600=2), DISPLAY: “virtual care”; IF NOT CAN (Q600=1, 3-11), DISPLAY: “telehealth”]?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. primary care provider

A3. mental health professional

*(IHP 2023 New)*

**BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE (Q1160aA1 = 1 OR Q1160aA3 = 1)**

**[PN: ASK Q1160b IMMEDIATELY AFTER EACH ITEM Q1160a=1]**

Q1161(A1, A3). Overall, how satisfied, if at all, are you with your [IF CAN (Q600=2), DISPLAY: “virtual care”; IF NOT CAN (Q600=1, 3-11), DISPLAY: “telehealth”] visits with a (IF Q1160aA1=1 INSERT: primary care provider; IF Q1160aA3=1 INSERT: mental health professional)?

1. Very satisfied
2. Somewhat satisfied
3. Neither satisfied nor dissatisfied
4. Somewhat dissatisfied
5. Very dissatisfied

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1166, IHP 2016 Q1166 Modified – code 05 no longer shown for web, IHP 2013 Q1166 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

[PN: RANDOMIZE A1-A4]

Q1166. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135= 1), DISPLAY: “When you need care or treatment, how often does your regular doctor or medical provider you see”; IF AUS, NETH, NZ, NOR, UK, (Q600=1,5-7,10 & Q1135=1) DISPLAY: “When you need care or treatment, how often does your GP or medical provider you see”; IF Q1135=2 DISPLAY: “When you need care or treatment, how often does the doctor or medical provider you see”] [INSERT ITEM]?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: Would you say it is…?

1 Always

2 Often

3 Sometimes

4 Rarely or never

5 (PHONE: DO NOT READ) Not applicable

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. know important information about your medical history

A2. spend enough time with you

A3. involve you as much as you want in decisions about your care and treatment

A4. explain things in a way that is easy to understand

*(IHP 2023 New)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

**NOTE: SWEDEN SEPARATED RARELY (4) AND NEVER (5) INTO SEPARATE CODES**

Q1166a.How often does your regular doctor or medical provider treat you with courtesy and respect?

1 Always

2 Often

3 Sometimes

4 Rarely or never

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1170 Modified – updated base to be all countries, IHP 2016 Q1170 Modified base – made country specific, IHP 2013 Q1170 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1170. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY: How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

[IF AUS, NETH, NZ, NOR, UK, (Q600=1,5,6,7,10), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination could include helping you get appointments, following-up to make sure you get recommended care, and making sure other doctors have important information.

PHONE ONLY: (INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [*Note: Think about the practice you go to the most, if you have multiple regular doctors or practices.]*

1 Always

2 Often

3 Sometimes

4 Rarely or never

5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Did not need to see any other doctors/health professionals or did not need any coordination

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1190, IHP 2016 Q1190 Modified – Switzerland Specific Question, IHP 2013 Q1190)*

**BASE: SWITZERLAND (Q99=1 AND Q600=9) AND HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1190. [IF SWITZ (Q600=9), DISPLAY: Overall, how do you rate the medical care that you have received in the past 12 months from your regular doctor’s practice or clinic?]

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Very good

2 Good

3 Fair

4 Bad

5 Very bad

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Have not received medical care in the past 12 months

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1200: USE OF SPECIALISTS**

*(IHP 2020 Q1210, IHP 2016 Q1210 Modified – Add phone and web note “Please do not include dentists”)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1210. Have you seen or needed to see any [**IF SWEDEN (Q600=8, DISPLAY:** “doctors in specialist health care” **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** “specialist doctors”**]** [**IF AUS, GER, NZ, UK, (Q600=1,4,6,10), ADD** “(or consultants)”**]** in the past 2 years?

By “specialist” we mean doctors that specialize in one area of health care like surgery, heart, allergy or [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “mental health.”] [IF NETH (Q600=5) “neurology.”]

PHONE ONLY: (IF NECESSARY: Please do not include dentists.)

WEB ONLY: *Note: Please do not include dentists.*

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1220, IHP 2016 Q1220 Heavily Modified – Asks for range now rather than exact time)*

**BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)**

Q1220. After you were advised to see or decided to see a [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist”] [IF AUS, GER, NZ, UK (Q600=1,4,6,10) ADD “(or consultant)”], how long did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER NOTE: If respondent has scheduled a recurrent appointment, code as “7 No waiting period”)

PHONE ONLY: (INTERVIEWER NOTE: If respondent mentions still waiting for an appointment, code as “98 Not Sure”)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [“*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time*.”]

1 Less than one week

2 One week to less than one month

3 One month to less than two months

4 Two months to less than one year

5 One year or more

6 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Never tried to get an appointment

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) No waiting period

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1226 modified – updated responses options 1 and 2, added code 4 for item A2 only, IHP 2016 Q1226)*

**BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)**

**[PN: SHOW CODE 4 FOR ITEM A2 ONLY]**

Q1226. In the past two years, have you experienced the following when seeing a [**IF SWEDEN (Q600=8, DISPLAY:** “doctor in specialist health care” **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** “specialist”**] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10)** ADD “(or consultant)”**]**?

1 Yes, this has happened

2 No, this has not happened

5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Never saw a [**IF SWEDEN (Q600=8, DISPLAY:** “doctor in specialist health care” **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** “specialist”**] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10)** ADD “(or consultant)”**]**

4 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Did not see a **[IF CAN, FRA, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY:** “regular doctor” **IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10 & Q1135=1), DISPLAY:** “GP”]; **IF (Q1135=2), DISPLAY:** “doctor or medical provider at the place you usually go for medical care”] since seeing a **[IF SWEDEN (Q600=8, DISPLAY:** “doctor in specialist health care” **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** “specialist”**] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10)** ADD “(or consultant)”**]**

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. The [**IF SWEDEN (Q600=8, DISPLAY:** “doctor in specialist health care” **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** “specialist”**]** [**IF AUS, GER, NZ, UK (Q600=1,4,6,10) ADD** “(or consultant)”**]** did not have basic medical information or test results from [IF CAN, FRA, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: “your regular doctor”, IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: “your GP”] [IF (Q1135=2), DISPLAY: “the place you usually go for medical care”] about the reason for your visit.

A2. After you saw the [**IF SWEDEN (Q600=8, DISPLAY:** “doctor in specialist health care” **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** “specialist”**]** **[IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD** “(or consultant)”**]**, your [IF CAN, FRA, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: “regular doctor” IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: “GP”] [IF (Q1135=2), DISPLAY: “doctor”] did not seem informed and up-to-date about the care you got from the specialist [IF AUS, GER, NZ, UK, (Q600=1,4,6,10) ADD “(or consultant)”]

**SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER**

*(IHP 2020 Q1305, IHP 2016 Q1305 Modified – Read if Necessary statement now read or shown to all respondents / Updated surgeries included as examples, IHP 2013 Q1305)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1305. Have you needed non-emergency or elective surgery in the past 2 years?

By non-emergency or elective surgery we mean surgery for conditions that aren’t immediately life threatening, such as a torn ligament or cataract removal.

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1310, IHP 2016 Q1310 Heavily Modified – Updated to ask about ranges rather than exact time)*

**BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)**

**(PN: derived ‘days’ variable added to SPSS for all countries)**

Q1310. After you were advised you needed surgery, how long did you have to wait for the non-emergency or elective surgery?

PHONE ONLY: (INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

PHONE ONLY: (PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: *Note: If you had more than one elective surgery in the past two years, please think about your most recent surgery. If you are still waiting, please indicate how long you have waited so far*.

1 Less than one week

2 One week to less than one month

3 One month to less than two months

4 Two months to less than one year

5 One year or more

6 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Never tried to set up non-emergency/elective surgery

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) No waiting period

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1320 modified question text, IHP 2016 Q1320, IHP 2013 Q1320 modified question text; EHIS HC1)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1320. In the past 2 years, have you been admitted to the hospital for at least one night?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 EHIS Introduction, IHP 2016 EHIS Introduction Modified – Changed base so not shown to all / moved placement to after Q1320)*

**[SHOW TO THOSE WHO HAVE BEEN IN HOSPITAL INPATIENT IN PAST 2 YEARS (Q1320=1)]**

The next set of questions are about time spent in a hospital. Visits to emergency departments and emergency rooms should not be included.

*(IHP Q1322, IHP 2016 Q1322)*

**BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1322. Thinking about the last time you were in the hospital, were you involved as much as you wanted in decisions about your care and treatment?

PHONE ONLY: (INTERVIEWER, IF YES: “Would you say “yes, definitely” or “yes, to some extent?”)

1 Yes, definitely

2 Yes, to some extent

3 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1324, IHP 2016 Q1324 Modified – added interviewer/web note, NEW, HCAHPS Q1)*

**BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1324.During this hospital stay, how often did (PHONE ONLY: “**nurses**”; WEB ONLY: “nurses”) treat you with courtesy and respect?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years*.

1 Never

2 Sometimes

3 Usually

4 Always

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1325, IHP 2016 Q1340 Modified – Question wording updated / interviewer/web note added, IHP 2013 Q1340, IHP 2016 revised)*

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1325. During this hospital stay, did you get information in writing about what symptoms or health problems to watch out for after you left the hospital?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years*.

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1330, IHP 2016 Q1330 Modified – Question wording updated / interviewer and web note added, IHP 2013 Q1330)*

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1330. Before you left the hospital, did someone review with you all your prescribed medications, including those you were taking before your hospital stay?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years*.

1 Yes

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I was not prescribed any medications and was not taking any medications before the hospital stay

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1335, IHP 2016 Q1335 Modified – interviewer and web note added, IHP 2013 Q1335)*

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1335. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years*.

1 Yes

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not applicable – did not need follow up care

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1345 Modified – updated base to Sweden only, IHP 2016 Q1345 Modified – interviewer and web note added, IHP 2013 Q1345)*

**BASE: SWEDEN AND HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q600=8 AND Q1320=1 AND Q1135=1,2)**

Q1345. After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years*.

1 Yes

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I did not see a/my doctor/GP after leaving the hospital

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**EMERGENCY DEPARTMENT USE**

*(IHP 2020 Q1350, IHP 2016 Q1350 – UK question wording updated to “A and E”, IHP 2013 Q1350)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**NOTE: SWEDEN TRUNCATED RESPONSES AT 10 (ANYTHING GREATER THAN 10 CODED AS SWEDEN-SPECIFIC CODE 10 FOR “10 OR MORE TIMES”)**

Q1350. [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “How many times have you used a hospital emergency department for your own medical care in the past 2 years?” IF UK (Q600=10), DISPLAY: “How many times have you used a hospital A and E Department for your own medical care in the past 2 years?”; IF SWE, US (Q600=8,11), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

\_\_\_\_\_\_\_\_\_\_ [RANGE 0-96]

97 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) More than once but don’t know exact number

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1360, IHP 2016 Q1360 Modified – UK question wording updated to «A and E», IHP 2013 Q1360)*

**BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)**

Q1360. The last time you went to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”, IF UK (Q600=10), DISPLAY: “A and E Department”, IF SWE, US (Q600=8,11), DISPLAY: “emergency room”] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care, including your general practitioner’s office or your regular doctor, if they had been available?

1 Yes

2 No

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1400: HEALTH CARE COVERAGE**

PHONE ONLY: Now I’d like to ask you about health care coverage.

WEB ONLY: The next few questions are about health care coverage.

*(IHP 2020 Q1405, IHP 2016 Q1405 Modified – France removed from base, IHP 2013 Q1405)*

**BASE: AUSTRALIA, CANADA, NEW ZEALAND (Q600=1, 2, 6 AND Q99=1)**

Q1405. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

PHONE ONLY: (INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

1 Yes, have private insurance

2 No, do not have private insurance

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1405a)*

**BASE : FRANCE (Q600=3 AND Q99=1)**

Q1405a. Currently, are you covered by complementary health insurance, which reimburses care in addition to Social Security?

1 Yes, you benefit from the complementary health solidarity, formerly called CMU or ACS.

2 Yes, you benefit from private health insurance, more often called mutual insurance

3 No, you are not covered by complementary health insurance.

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1406 Modified – updated response-options, IHP 2016 Q1406 Modified – Addition of Q1405=1 to base)*

**BASE: AUSTRALIA AND SAW SPECIALIST (Q600=1 AND Q1210=1 AND Q1405=1)**

Q1406. Did you pay or use your private health insurance for your most recent specialist consultation?

1 Yes, I had to pay and there was no private health rebate

2 Yes, I had to pay and the out of pocket cost was partially or fully covered by my private health insurance

3 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1407, IHP 2016 Q1407 Heavily Modified – Base updated [addition of Q1405a=2] / Question text and answer options heavily modified)*

**BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1405a=2 AND Q99=1)**

Q1407. How did you get this complementary health / mutual benefit?

PHONE ONLY: (INTERVIEWER: READ LIST.)

1 I am covered by a complementary company health insurance

2 I am covered by complementary health insurance for civil servants

3 I am covered by supplementary individual health

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1415, IHP 2016 Q1415, IHP 2013 Q1415 Modified – response option 1 updated)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q1415. What kind of health insurance do you have?

PHONE ONLY: (INTERVIEWER: READ LIST.)

PHONE ONLY: (INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance

2 Social or statutory insurance and also supplementary private insurance

3 Private comprehensive insurance

4 Insured through system of “freie Heilfürsorge”, system of Beihilfe, social assistance

5 No health insurance or other form of coverage in case of illness

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1420, IHP 2016 Q1420, IHP 2013 Q1420 Modified – interviewer note updated)*

**BASE: UNITED KINGDOM (Q600=10 AND Q99=1)**

Q1420. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

1 Yes, have private insurance

2 No, do not have private insurance

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1425, IHP 2016 Q1425, IHP 2013 Q1425 Modified – changes made to translation 12.22.15)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q1425. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

1 Yes, have additional insurance package

2 No, do not have additional insurance package

3 No, do not have an insurance package at all

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1427, IHP 2016 Q1427, IHP 2013 Q1427 Modified – question text and amount)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q1427. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

1 €0

2 €100

3 €200

4 €300

5 €400

6 €500

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1430, IHP 2016 Q1430, IHP 2013 Q1430)*

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q1430. What type of personal health insurance (compulsory basic insurance) do you have?

PHONE ONLY: (INTERVIEWER: READ LIST.)

1 General health insurance with deductible

2 Bonus insurance

3 HMO insurance

4 Family GP model

5 Insurance model with telephone consultation prior to every visit to the doctor’s (telephone model)

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1435, IHP 2013 Q1435, IHP 2010 Q1435)*

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q1435. What is the amount of your annual excess that you have to pay yourself?

(INTERVIEWER: READ LIST.)

1 CHF 300

2 500

3 1000

4 1500

5 2000

6 2500

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 QSWI6 Modified – updated question text)*

**BASE: SWITZERLAND ONLY 65 OR OLDER (Q99=1 AND Q600=9 AND Q710a=65-108)**

QSWI6. Do you receive supplementary benefits to the AHV?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1440, IHP 2016 Q1440 Modified – Question text updated to reflect HIIA survey)*

**BASE: UNITED STATES (Q600=11)**

Q1440. Do you currently have health insurance?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New - Biennial Survey 2022 Q14 modified phone only note)*

**(BASE: UNITED STATES (Q600=11 AND Q1440=1)**

Q1445a. PHONE ONLY: I’m going to read a list of a few types of health insurance, and I’d like you to tell me which of these you CURRENTLY have, if any.

WEB ONLY: The next few questions ask about any health insurance you currently have that helps pay for the cost of health care. Please think about insurance plans that cover the costs of doctor and hospital bills in general, and not those that cover only dental or eye care or the costs of caring for specific diseases.

(First,) are you now personally covered by (INSERT IN ORDER)?

PHONE ONLY: [INTERVIEWER: IF RESPONDENT IS NOT SURE WHICH INSURANCE IS INCLUDED, READ: Please think about insurance plans that cover the costs of doctor and hospital bills IN GENERAL, and NOT those that cover ONLY dental or eye care or the costs of caring for specific diseases.]

PHONE ONLY: [INTERVIEWER: IF RESPONDENTS TRY TO TELL TYPE THEY HAVE INSTEAD OF GOING THROUGH THE LIST, READ: I’m sorry but I have to ask about each type of insurance for the survey. Just tell me ‘no’ if you don’t have this type.]

1 Yes

2 No

98 (DO NOT READ) Don’t know

99 (DO NOT READ) Refused/Web blank

a. private health insurance offered through an employer or union? WEB ONLY: *This could be insurance through a current job, a former job, your job, or someone eles’s job. Military or veterans insurance should not be included as employer insurance.* [PHONE ONLY: IF ANSWERS “NO”: This could be insurance through a current job, a former job, your job or someone else’s job.] (PHONE ONLY: INTERVIEWER NOTE: Military or veterans insurance should not be included as employer insurance.)

b. Medicaid [IF STATE SPECIFIC NAME FOR MEDICAID IS NOT MEDICAID INSERT: also known in your state as [state specific Medicaid program])

c. a health insurance plan that you signed up for through a health insurance marketplace also known as [if state specific marketplace: INSERT STATE MARKETPLACE NAME in your state or] [PHONE ONLY: healthcare DOT gov / WEB SHOW: www.healthcare.gov] created by the Affordable Care Act [WEB ONLY: sometimes referred to as Obamacare] (PHONE ONLY: INTERVIEWER NOTE: If respondent says do you mean Obamacare, then say: “It is sometimes referred to as Obamacare.”)

d. a health insurance plan that you bought directly from an insurance company

e. Medicare, the government program that pays health care bills for people age 65 and older and for some disabled people

f. health insurance through ANY other source, including military or veteran’s coverage [PHONE ONLY: INTERVIEWER NOTE: ‘Tricare’ is military coverage]

*(IHP 2020 Q1455, IHP 2016 Q1455 Modified – no longer asked in Switzerland, IHP 2013 Q1455 Modified – no longer asked in AUS or US)*

**BASE: GER, NETH (Q600=4 OR 5 AND Q99=1)**

Q1455. [IF NETH(Q600=5), DISPLAY: “In the past 3 years, how many times have you changed health insurance or health plans?” IF GER (Q600=4), DISPLAY: “In the past 3 years, how many times have you changed sickness funds?”]

PHONE ONLY: (INTERVIEWER: IF RESPONDENT ASKS: “Does this include company/employer changing plans?” SAY YES, PLEASE INCLUDE.)

WEB ONLY: [“*Note: Please include company/employer changing plans.*”]

1 Not at all

2 One time

3 2 or more times

4 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Have not been insured during past 3 years

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1460, IHP 2016 Q1460, IHP 2013 Q1460 Modified – new interviewer note)*

**BASE: SWEDEN (Q600=8 AND Q99=1)**

Q1460. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

PHONE ONLY: (INTERVIEWER: Do not include dental insurance, alone.)

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS**

*(IHP 2020 Q1505 modified to include “please provide your best estimate” note, removed Sweden from base, IHP 2016 Q1505, IHP 2013 Q1505 Modified – question text updated for AUS, CAN, UK*)

**BASE: AUS, CAN, FR, GER, NETH, NZ, SWITZ, UK, US (Q600=1, 2, 3, 4, 5, 6, 9, 10, 11 AND Q99=1)**

Q1505. [IF FR, GER, NETH, NZ, (Q600=3, 4, 5, 6), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”

[IF SWITZ (Q600=9), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by your compulsory basic insurance and any supplementary insurance?”]

**READ TO ALL – This would include what you paid for prescription medicines, medical and dental care, including co-payments for these services (but does not include premiums).**

**Please provide your best estimate.**

**ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1420=2,) DO NOT SHOW “,but does not include premiums”)**

PHONE ONLY: (INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

WEB ONLY: [“*Note: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.”*]

PHONE ONLY: (ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”.)

---------------- (RANGE 0 – 999997)

999998 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

999999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 1510 modified – removed Sweden from base, IHP 2016 Q1510, IHP 2013 Q1510 Modified – question text updated)*

**BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)**

Q1510. If you can’t recall exactly how much [IF AUS, CAN, UK (Q600=1, 2, 10), DISPLAY: “of your own money”] have you and your family spent out-of-pocket for medical treatments or services, please provide your best estimate.

This would include what you paid for prescription medicines, medical and dental care, including co-payments for these services(IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1420=2,) DO NOT SHOW “,but does not include premiums” but show to all others (but does not include premiums).

PHONE ONLY: Was it…?

PHONE ONLY: (INTERVIEWER: READ LIST)

[PN: IF AUS, CAN, US (Q600=1,2,11), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=3,4,5), DISPLAY 6-10,98,99; NZ (Q600=6), DISPLAY 11-15,98,99; NOR (Q600=7), DISPLAY 16-20,98,99; SWE (Q600=8), DISPLAY 21-25,98,99; SWITZ (Q600=9), DISPLAY 26-30,98,99; UK (Q600=10), DISPLAY 31-35,98,99]

01 Less than $100

02 $100 to less than $500

03 $500 to less than $1,000

04 $1,000 to less than $2,000

05 $2,000 or more

06 Less than €90

07 €90 to less than €450

08 €450 to less than €900

09 €900 to less than €1,800

10 €1,800 or more

11 Less than $150

12 $150 to less than $750

13 $750 to less than $1,500

14 $1,500 to less than $3,000

15 $3,000 or more

16 Less than 825kr

17 825kr to less than 4,175kr

18 4,175kr to less than 8,350kr

19 8,350kr to less than 16,700kr

20 16,700kr or more

21 Less than 650kr

22 650kr to less than 3,250kr

23 3,250kr to less than 6,500kr

24 6,500kr to less than $13,000kr

25 13,000kr or more

26 Less than 100CHF

27 100CHF to less than 500CHF

28 500CHF to less than 1000CHF

29 1000CHF to less than 2000CHF

30 2000CHF or more

31 Less than £70

32 £70 to less than £350

33 £350 to less than £700

34 £700 to less than £1,400

35 £1,400 or more

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1516 Modified – removed Sweden from the base, IHP 2016 Q1516 Modified – Removed interviewer/web note, IHP 2013 Q1516 Modified – added interviewer note)*

**BASE: AUS, CAN, FR, GER, NETH, NZ, SWITZ, UK, US (Q600=1, 2, 3, 4, 5, 6, 9, 10, 11 AND Q99=1)**

**[PN: Please show code ‘3’ only for item A3 only]**

Q1516. In the past 12 months, were there times when [INSERT ITEM]?

1 Yes

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Do not have insurance/Have not had insurance for the past 12 months

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. you had (PHONE ONLY: “**serious**”; WEB ONLY: “serious”) problems paying or were unable to pay your medical bills

A2. you spent a lot of time on paperwork or disputes related to medical bills

A3. your insurance [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=3), DISPLAY: (NHI or supplemental health insurance)] denied payment for your medical care or did not pay as much as you expected

*(IHP 2020 QSWI5)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

QSWI5. Did you or someone else from the household receive cantonal contributions for premium reductions from health insurance last year?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1600: PRESCRIPTION DRUG USE**

*(IHP 2020 Q1605, IHP 2016 Q1605 Modified – Interviewer/web note now read to everyone, IHP 2013 Q1605)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**NOTE: SWEDEN TRUNCATED RESPONSES AT 15 (ANYTHING GREATER THAN 15 CODED AS SWEDEN-SPECIFIC CODE 15 FOR “15 OR MORE PRESCRIPTION MEDICINES”)**

Q1605. How many (PHONE ONLY: “**different**”; WEB ONLY: “different”) prescription medications are you taking on a regular or ongoing basis?

‘Regular or ongoing basis’ does not include prescriptions you may be taking for short term conditions such as allergy, an ear infection, or strep. Please only include medications that you needed a prescription to obtain.

[IF UK (Q600=10): PHONE ONLY: (INTERVIEWER: “Do not count medications that you can buy over the counter; only count medications that you need a prescription to obtain and could not purchase without a prescription.)”]

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

*Note: Please provide your best estimate.*”]

\_\_\_\_\_\_\_\_\_\_ [RANGE 0-96]

97 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) More than one prescription medication but don’t know exact number

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1611 – modified question text, IHP 2016 Q1611 Modified – removal of items A2 and A3, IHP 2013 Q1611 MODIFIED - Added nurse in IHP 2016 for all countries but France, items A2 and A3 base changed to France only)*

**BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)**

Q1611. In the past 12 months, has a health care professional reviewed with you all the medications you take?

[INTERVIEWER, IF ASKED: This could include a doctor, nurse, or pharmacist.]

[WEB NOTE: This could include a doctor, nurse, or pharmacist.]

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. reviewed with you all the medications you take

**SECTION 1700: MEDICAL ERRORS**

*(IHP 2020 Q1710 modified – swapped places with 1710 and changed base from all countries to Switzerland, IHP 2016 Q1710, IHP 2013 Q1710)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

Q1710. In the past 2 years, was there a time you thought a medical mistake was made in your treatment or care?

PHONE ONLY: (INTERVIEWER: IF NECESSARY: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional.)

WEB ONLY: [“*Note: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional*.”]

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1705 modified – swapped places with 1710 and changed base from all countries to Switzerland, IHP 2016 Q1705, IHP 2013 Q1705)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

Q1705. In the past 2 years, have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1715, IHP 2016 Q1715)*

**BASE: SWITZERLAND ONLY AND GIVEN WRONG MEDICATION OR YES TO MEDICAL MISTAKE (Q600=9 AND Q1705=1 OR Q1710=1)**

Q1715. Where did this mistake or medical error occur?

PHONE ONLY: Was it [INSERT] ?

PHONE ONLY: (IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: “think about the most recent”)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [“*Note: If you experienced more than one medical error, please think about the most recent time.*”]

1 At your regular place of care

2 In a hospital, emergency department, surgery or with a specialist

3 At an ambulatory and stationary care or treatment

4 Home care

5 Somewhere else

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1716, IHP 2016 Q1716 Modified – removal of Canada from base, IHP 2013 Q1740 Modified – base updated)*

**BASE: SWITZERLAND ONLY -GIVEN WRONG MEDICATION/DOSE (Q600=9 AND Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q600=9 AND Q1710=1)**

Q1716. Did the doctor or health professional involved tell you that a medical error had been made in your treatment?

PHONE ONLY: (IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: “think about the most recent”)

WEB ONLY: [“*Note: If you experienced more than one medical error, please think about the most recent time*.”]

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE**

*(IHP 2016 Q1811 Modified - A4, A2 and A1 reworded / A10 added for Sweden only, IHP 2013 Q1811 Modified – 1) item A1 “Joint pain or” added, 2) item A2 updated, 3) item A8 deleted, 4) item A9 is NEW in 2016)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**[PN: ASK A10 IF SWEDEN ONLY Q600=8 AND Q99=1]**

Q1811. Have you ever been told by a doctor that you [ITEMS A1 to A7 display “have” ITEM A9 display “had” [INSERT ITEM]]?

PHONE ONLY: (INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

WEB ONLY: [“*Note: Include borderline conditions*.”]

1 Yes, have been told

2 No, have not been told

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]

A1. arthritis

A2. asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD

A3. cancer

A4. depression, anxiety or other mental health conditions

A5. diabetes

A6. heart disease, including heart attack

A7. hypertension or high blood pressure

A9. a stroke

A10. (SWEDEN ONLY Q600=8) Other chronic condition

*(IHP 2021 Q1420vrbh Modified – updated text and logic to match Q1811 conditions and logic)*

**BASE: ALL QUALIFIED RESPONDENTS WITH AT LEAST ONE CONDITION (Q1811A1-A9=1,7 FOR ANY AND Q99=1)**

Q1817vrbh. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

1 diabetes (Q1811A5=1,7)

2 hypertension or high blood pressure (Q1811A7=1,7 AND Q1811A5=2,8,9,)

3 heart disease (Q1811A6=1,7 AND Q1811A5=2,8,9, AND Q1811A7=2,8,9,)

4 asthma or chronic lung problems (Q1811A2=1,7 AND Q1811A5=2,8,9, AND Q1811A7=2,8,9, AND Q1811A6=2,8,9,)

5 depression, anxiety, or another mental health condition (Q1811A4=1,7 AND Q1811A5=2,8,9, AND Q1811A7=2,8,9, AND Q1811A6=2,8,9, AND Q1811A2=2,8,9,)

6 cancer (Q1811A3=1,7 AND Q1811A5=2,8,9, AND Q1811A7=2,8, , 9 AND Q1811A6=2,8,9, AND Q1811A2=2,8,9, AND Q1811A4=2,8,9,)

7 arthritis (Q1811A1=1,7 AND Q1811A5=2,8,9, AND Q1811A7=2,8,9, AND Q1811A6=2,8,9, AND Q1811A2=2,8,9, AND Q1811A4=2,8,9, AND Q1811A3=2,8,9,)

8 stroke (Q1811A9=1,7 AND Q1811A5=2,8,9, AND Q1811A7=2,8,9, AND Q1811A6=2,8,9, AND Q1811A2=2,8,9, AND Q1811A4=2,8,9, AND Q1811A3=2,8,9, AND Q1811A1=2,8,9,)

*(IHP 2020 Q1817 Modified – updated base and logic to be based off of Q1811 and Q1811vrbh CV, IHP 2016 Q1817 Modified – A4 and A1 from Q1811 reworded, IHP 2014 Q1420 Modified – item A2 is NEW, item A5 is NEW and for Sweden only)*

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(****Q1811A1-A9 =1,7 FOR ANY AND Q99=1)**

[PN: IF CODE 3 (No longer treating this condition) IS SELECTED AT ANY ITEM, RESPONDENT SHOULD SKIP OUT OF REMAINING ITEMS AND CODE AS 3 (No longer treating this condition)]

Q1817. During the past year, when you received care, has any health care professional you see for your (INSERT CONDITION SELECTED AT Q1817VRBH)…**(INSERT ITEM)**?

1 Yes

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) No longer treating this condition

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. discussed with you your main goals or priorities in caring for this condition

A2. discussed with you your treatment options, including possible side effects

A4. given you a written plan to help you manage your own care

A5. (SWEDEN ONLY Q600=8) informed you about the next step in your care and treatment

*(IHP 2020 Q1820, IHP 2016 Q1820 Modified – Base updated to include any ‘yes’ at Q1811)*

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(Q1811A1-A9 =1,7 FOR ANY AND Q99=1)**

Q1820. In general, do you feel that you have had as much support from health professionals as you need to help you manage your health problems?

PHONE ONLY: (INTERVIEWER, IF YES: “Would you say “yes, definitely” or “yes, to some extent?”)

1 Yes, definitely

2 Yes, to some extent

3 No

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH**

**SHOW TO ALL QUALIFIED RESPONDENTS (Q99=1):**

The following questions are about your use of tobacco products, alcohol and other substances. We know this information is personal, but remember that your answers will be kept confidential.

*(IHP 2020 Q1850 and Q1855 modified – incorporated both questions, IHP 2016 Q1825 Heavily Modified – Question wording and items updated, IHP 2014 Q1483; IHP 2013 Q1825 Modified – question text and response options) [US Behavioral Risk Factor Surveillance System, 2017]*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1850. Do you use tobacco products, including smoking cigarettes, or electronic vaping products, including e-cigarettes, every day, some days, or not at all?

1 Every day

2 Some days

3 Not at all

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1856, IHP 2016 Q1856A3 Modified – Question wording and code 7 updated)*

**BASE: SMOKE/USE TOBACCO OR E-CIGARETTES EVERY DAY OR SOME DAYS (Q1850=1,2)**

Q1856. During the past 12 months, did any doctor or other health care professional talk with you about the health risks of smoking and ways to quit?

1 Yes

2 No

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Have not seen/talked to a doctor or other health care professional in the past 12 months

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1896 modified – added A4, A5, and updated language for phone, IHP 2016 Q1856 Modified – removal of A3, A4 and A5 / code 07 wording updated / question wording updated)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE A1-A5]

Q1896. During the past 12 months, did any doctor or other health care professional talk with you about (PHONE ONLY: INSERT FIRST ITEM; WEB ONLY: INSERT ITEM)?

PHONE ONLY: What about (INSERT NEXT ITEM)?

PHONE ONLY: INTERVIEW NOTE: Re-read question as necessary: During the past 12 months, did any doctor or other health care professional talk with you about…?

1 Yes

2 No

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Have not seen/talked to a doctor or other health care professional in the past 12 months

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. a healthy diet and healthy eating

A2. exercise or physical activity

A4. Alcohol use   
A5. Things in your life that worry you or cause stress

**SECTION 1900: MENTAL HEALTH**

*(IHP 2020 Q1915 – moved to before Q1910 and modified to ask all, added UK prob panel spelling) [US Behavioral Risk Factor Surveillance System modified, 2017]*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1915. In the past 12 months, have you received (PHONE ONLY: “**any**”; WEB ONLY: “any”) [**IF UK PROB PANEL (Q600 AND Q650=4), INSERT** “counselling”; **ELSE INSERT** “counseling”) or treatment for your mental health?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: SWITZERLAND ONLY (Q600=9) AND Q1915=1**

Q1920. From whom did you receive the counseling or treatment for your mental health?

1 Regular doctor

2 Doctor in psychotherapy

3 Doctor in child and adolescent psychology

4 Doctor in clinical psychology

5 Doctor in neuropsychology

6 Doctor in health psychology

7 Psychiatrist

8 Other (please specify: \_\_\_\_\_\_\_)

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1910 – modified question text)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1910. Was there a time in the past 12 months when you needed mental health services, but didn’t get them?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1930)*

**BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)**

Q1930. When you received counseling or treatment, did the health professional you talked with treat you with courtesy and respect?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1935)*

**BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)**

Q1935. Were you able to get the treatment or counseling that you needed?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1950: SOCIAL SERVICE NEEDS**

*(IHP 2020 Q1951 – removed intro sentence and modified language for phone, code 7 not asked in Switzerland, IHP 2016 Q1866 Modified – A2 Removed; A4 & A5 New; Updated Intro for Web)*

**BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)**

(PN: CODE 7 NOT ASKED IN SWITZERLAND)

Q1951. How often in the past 12 months would you say you were worried or stressed about [PHONE ONLY: INSERT FIRST ITEM; WEB ONLY: INSERT ITEM]?

PHONE ONLY: Would you say (READ LIST)?

PHONE ONLY: What about (INSERT NEXT ITEM)?

PHONE ONLY: INTERVIEW NOTE: Re-read question as necessary: How often in the past 12 months would you say you were worried or stressed about…?

1 Always

2 Usually

3 Sometimes

4 Rarely

5 Never

7 (PHONE: DO NOT READ) Not applicable

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**[RANDOMIZE]**

A1. having enough food

A3. having enough money to pay your rent or mortgage

A4. having a clean and safe place to sleep

A5 having a stable job or source of income

**1975: OVERALL SYSTEM VIEWS AND OPINIONS**

*(IHP 2020 Q1980 Modified – made Netherland-only Q with all-country intro text added to beginning, IHP 2019 Q1)*

**BASE: NETHERLANDS ONLY (Q600=5)**

**NOTE: ADDED INTO PROGRAM 12 DAYS INTO FIELD PERIOD**

Q1980. Now thinking more broadly about health care in the Netherlands. How would you rate the overall performance of the healthcare system in [INSERT COUNTRY]?

PHONE ONLY: Would you say it is… (READ LIST)?

1 Very good

2 Good

3 Acceptable

4 Poor

5 Very Poor

98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1985 modified – incorporated section intro text into question, IHP 2016 Q1905 Modified – asked of Australia only)*

**BASE: AUSTRALIA ONLY (Q99=1 AND Q600=1)**

Q1985. Now thinking more broadly about health care in Australia, which of the following statements comes closest to expressing your overall view of the **health care system** in [INSERT country]?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.

2 There are some good things in our health care system, but fundamental changes are needed to make it work better.

3 Our health care system has so much wrong with it that we need to completely rebuild it.

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**CAREGIVING:**

*(IHP 2023 New)*

**BASE: ALL RESPONDENTS**

Q1990. Some people provide short-term or long-term help to a family member who has a serious or chronic illness or disability. This may include help with things they cannot do for themselves.

During the past 12 months, did you provide any such help to a family member? This could be paid or unpaid care.

PHONE ONLY: (IF NECESSARY: This help could include personal care activities, such as dressing, toileting, bathing, ​or ​eating or help with household activities, such as preparing meals, shopping, housework, ​or ​managing medication.

WEB ONLY: *This help could include personal care activities, such as dressing, toileting, bathing, ​or ​eating or help with household activities, such as preparing meals, shopping, housework, ​or ​managing medication.*

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=9 AND Q1990=1)**

Q1991. How old is the family member for which you provided this help?

If you’ve provided care for more than one family member, please think about the person for whom you provided the most care.

1 Under 18 years of age

2 Between the ages of 18-64

3 65 years or older

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=9 AND Q1990=1)**

Q1992. You mentioned you provide informal care and assistance to (SHOW IF Q1991=1: a family member under 18 years of age) (SHOW IF Q1991=2: a family member who is between the ages of 18-64) (SHOW IF Q1991=3: a family member who is 65 years or above) (SHOW IF Q1991=8,9: a family member).

For this family member do you (INSERT ITEM)?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

1. Help with personal care activities, such as dressing, toileting, bathing, or eating
2. Help with household activities, such as preparing meals, shopping, housework, or managing medication
3. Take care of finances and everyday administrative tasks, such as paying bills or filling out insurance claims
4. Coordinate their care such as filling prescriptions and finding doctors and different health and social service providers

*(IHP 2023 New)*

**BASE: SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=9 AND Q1990=1)**

Q1993. On average, over the past 12 months, how often have you helped this (SHOW IF Q1991=1: family member under 18 years of age) (SHOW IF Q1991=2: family member who is between the ages of 18-64) (SHOW IF Q1991=3: family member who is 65 years or above) (SHOW IF Q1991=8,9: family member)?

1. Daily
2. At least once a week
3. At least once a month
4. Less than once a month/a few times a year

98 PHONE ONLY: (DO NOT READ) Not sure

89 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: CANADA, GERMANY, SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=2, 4, 9 AND Q1990=1)**

Q1994. Do you receive financial support as a caring relative?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: RESPONDENTS WHO PROVIDE INFORMAL CARE**

Q1995. How stressful, if at all, is providing informal care or assistance to this family member?

If you’ve provided care for more than one family member, please think about the person for whom you provided the most care.

1 Extremely stressful

2 Very stressful

3 Somewhat stressful

4 Not too stressful

5 Not at all stressful

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**RACE/ETHNICITY - DISCRIMINATION QUESTIONS**

*(IHP 2021 Q1705)*

**BASE: ALL RESPONDENTS**

Q1997. When receiving health care, have you ever (INSERT ITEM)?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE ITEMS A1-A2]

A1. Been treated unfairly

A2. Felt your health concerns were not taken seriously

*(IHP 2023 New)*

**BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1997A1=1 OR Q1997A2=1)**

**[PN: RANDOMIZE RESPONSE OPTIONS A1-A7]**

Q1998. The next few questions ask about reasons people may be treated unfairly or feel their health concerns are not taken seriously when receiving health care.

Have you ever [IF Q1997A1=1, INSERT: “been treated unfairly”; IF Q1997A2=1, INSERT: “felt your health concerns were not taken seriously”; IF Q1997A1=1 AND Q1997A2=1 INSERT: “been treated unfairly or felt your health concerns were not taken seriously”] because of (INSERT ITEM)?

1 Yes

2 No

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

A1. your race or ethnicity

A2. your age

A3. your sex or gender

A4. your sexual orientation

A5. a disability, impairment, chronic disease, or long-lasting health condition

A6. your religion or beliefs

A7. your country of origin

*(IHP 2021 Q1710 modified – based on responses to Q1998, previously only asked about race/ethnicity)*

**BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1998A1-A7=1)**

**[PN: ASK Q1999 IMMEDIATELY AFTER EACH ITEM Q1998=1]**

Q1999. As a result of [IF Q1997A1=1, INSERT: “being treated unfairly”; IF Q1997A2=1, INSERT: “feeling your health concerns were not taken seriously”; IF Q1997A1=1 AND Q1997A2=1 INSERT: “being treated unfairly or feeling your health concerns were not taken seriously”] because of (INSERT Q1998 ITEM) have you ever not gotten care or treatment you felt you needed?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

**SECTION 2000: DEMOGRAPHICS**

READ ALL: We just have a few final questions

*(IHP 2020 Q2005, IHP 2016 Q2005 Modified – Based updated and added “yourself” to question wording, IHP 2013 Q2005)*

**BASE: ASKED OF CELL PHONE SAMPLE AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, UK, US (Q99=1 AND Q650=2 AND Q600=1-8,10-11)] ASKED OF ALL RESPONDENTS IN SWITZ ((Q99=1 AND Q600=9)) ASKED OF ABS/PANEL RESPONDENTS US (Q99=1 AND Q600=11 AND Q650=3, 4)**

Q2005. Including yourself, many adults, 18 or older, live in your household [IF NZ (Q600=6) ADD: , “including boarders”]?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (1-5)

6 6 or more adults

98 PHONE ONLY: (DO NOT READ) Don’t Know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 Q2006)*

**BASE: ALL ELIGIBLE RESPONDENTS NOT IN SWEDEN (Q600=1-6,9-11)**

**NOTE: SWEDEN TRUNCATED RESPONSES AT 5 (ANYTHING GREATER THAN 5 CODED AS SWEDEN-SPECIFIC CODE 5 FOR “5 OR MORE CHILDREN”)**

Q2006. How many children, under age 18, are living in your household [IF NZ (Q600=6) ADD: , “including boarders”]?

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ (0-5)

6 6 or more children

98 PHONE ONLY: (DO NOT READ) Don’t Know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 Q2015, IHP 2016 Q2015, IHP 2014 Q2015)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2015. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Postgraduate Degree Level

02 Graduate Diploma and Graduate Certificate Level

03 Bachelor Degree Level

04 Advanced Diploma and Diploma Level

05 Certificate Level

06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)

07 Junior Secondary Education (e.g., Year 10)

08 Primary Education

09 Pre-primary Education

10 Other Education

11 No Education

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2020, IHP 2016 Q2020, IHP 2013 Q2020 Modified – response options updated)*

*(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)*

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2020. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Less than high school graduation

02 High school graduate or equivalent

03 Some community college, technical, trade, or vocational college

04 College or university degree, or higher

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2025, IHP 2016 Q2025, IHP 2013 Q2025)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2025. What is your highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Intermediate education or lower (13yrs and under)

02 NCEA Level 1 – Year 11 (formally known as 5th form school certificate)

03 NCEA Level 2 – Year 12 (formally known as 6th form, higher school certificate)

04 NCEA Level 3 – Year 13 (formally known as university entrance, bursary level)

05 Attended university or technical college, but did not graduate

06 Technical/trade or other tertiary qualification

07 University degree or higher

08 (DO NOT READ) Other

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2030, IHP 2016 Q2030, IHP 2013 Q2030)*

**BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2030. What is the highest level of formal education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 No formal education

02 Primary education

03 Secondary education

04 Some post-secondary education or university, but no university degree

05 University degree or higher

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: UK (Q600=10 AND Q99=1)**

UK1. Currently, are you yourself employed full time, part time, or not at all?

[PHONE ONLY: INTERVIEWER NOTE: IF RESPONDENT SAYS, “not at all,” ASK: “Are you retired, looking after family or your home, a student, temporarily unemployed, disabled, on a government training scheme, unpaid worker in family business, or something else?”]

1 Full Time

2 Part Time

3 Retired

4 Looking after family or home

5 Student

6 Temporarily unemployed

7 Disabled

8 On a government training scheme

9 Unpaid worker in family business

10 Something else, not employed

98 (DO NOT READ) Don’t know

99 (DO NOT READ) Refused/Web Blank

*(IHP 2020 Q2035, IHP 2016 Q2035, IHP 2013 Q2035)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2035. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Less than high school graduate

02 High school graduate or equivalent (e.g., GED)

03 Completed some college, but no degree

04 Completed technical or community college (e.g., associates degree)

05 College or university degree or higher

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2040, IHP 2016 Q2040, IHP 2013 Q2040)*

**BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2040. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)

02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)

03 Fachhochschulreife (i.e., high school)

04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)

05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)

06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)

96 Other degree

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2045, IHP 2016 Q2045, IHP 2013 Q2045)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2045. What is the highest level of education that you have *finished*?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01 Primary school or no formal education

02 Lower vocational or technical training

03 General secondary school - lower levels

04 Vocational secondary school - lower levels

05 General secondary school - higher levels

06 Vocational or technical college or university bachelor degree

07 University masters degree or higher

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2050, IHP 2016 Q2050 Modified – Question wording / Modified code 03 / Added code 06, IHP 2013 Q2050)*

**BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2050. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

06 No schooling

01 Primary School

02 Secondary School with Brevet Diploma

03 Secondary, technical or vocational school with Baccalaureate or any equivalent

04 Some university without degree

05 Higher education (University or *Grandes Ecoles*) with Diploma

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2059, IHP 2016 Q2059)*

**BASE: SWEDEN (Q600=8 AND Q99=1)**

**NOTE: SWEDEN CANNOT PROVIDE DUE TO PII CONCERNS**

Q2059. Where were you born?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

1 Sweden

2 Nordic countries (excluding Sweden)

3 Europe (excluding the Nordic countries)

4 Outside of Europe

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2060, IHP 2016 Q2060, IHP 2013 Q2060; IHP 2010 Q2080 – Modified from IHP 2013 and IHP 2010 at code 2 to read “Grundskola eller motsvarande” or “Compulsory school or equivalent”. Additionally, two interviewer notes to guide interviewers on how to code Realskola and 2 year Gymanisum mentions were incorporated.)*

**BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2060. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

PHONE ONLY: (INTERVIEWER NOTE: “REALSKOLA” SHOULD BE INCLUDED IN ”CODE 2 – GRUNDSKOLA ELLER MOTSVARANDE”.)

PHONE ONLY: (INTERVIEWER NOTE: “2 YEAR GYMANISUM” SHOULD BE INCLUDED IN “CODE 3 – GYMNASIENIVÅ”. )

01 No formal education

02 Compulsory school or equivalent

03 Upper secondary school (senior) high school

04 Post secondary school education, but no university degree

05 University degree

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2065, IHP 2016 Q2065, IHP 2013 Q2065)*

**BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2065. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Pre-primary education

02 Primary education

03 Lower secondary education

04 (Upper) secondary education

05 Post-secondary non tertiary education

06 First stage of tertiary education (not leading directly to an advanced research qualification)

07 Second stage of tertiary education (leading to an advanced research qualification)

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2070 modified – Sweden removed from base, NETH amount modified, IHP 2016 Q2070 Modified – pipe amounts for AUS, CAN, UK, US, and NETH, IHP 2013 Q2070 Modified – pipe amounts for CAN, GER, NETH, and SWITZ updated)*

*(In IHP 2016 for Netherlands added “*(uw brutoinkomen)"*” to the translated version per partner feedback)*

*(IHP 2016 – “netto” was removed from the question text per partner feedback in Norway on 4/20/16)*

**BASE: ALL QUALIFIED RESPONDENTS NOT IN SWEDEN (Q600 =1-6,9-11)**

**NOTE: SWEDEN CANNOT PROVIDE DUE TO PII CONCERNS**

Q2070. The average household income of families in this country is around **[ENTER AMOUNT FROM PN BELOW]** a [IF ALL EXCEPT SWITZ (Q600 =1-8,10-11), DISPLAY: “year’ IF SWITZ (Q600=9, DISPLAY: “month (13th month payments and any other income included)”].

PHONE ONLY: INTERVIEWER NOTE: IF ASKED: “I mean, pre-tax income before any other deductions”

By comparison, is your household income:

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB NOTE: “*Note: This means, pre-tax income before any other deductions.*”

[PN: IF AUS (Q600=1) ENTER “$90,000”; IF CAN (Q600=2) ENTER “$70,336”; IF NZ Q600=6) ENTER “$66,000”; IF UK (Q600=10) ENTER “£29,400”; IF US (Q600=11) ENTER “$62,000”; IF GER (Q600=4) ENTER “49,000 Euros”; NETH (Q600=5) ENTER “30,000 Euros”; IF FRANCE (Q600=3), ENTER “41,000 Euros”; IF NOR (Q600=7), ENTER “670,000 NOK”; IF SWE (Q600=8), ENTER “340,000 SEK”; IF SWITZ, (Q600=9), ENTER “CHF8500”].

1 Much above average

2 Somewhat above average

3 Average

4 Somewhat below average

5 Much below average

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2075 modified – Switzerland shown all response options, IHP 2016 Q2075 Modified – Breaks updated for AUS, CAN, US, NETH, SWISS, IHP 2013 Q2075)*

**BASE: Q2070=1-5**

**NOTE: ALL SWISS RESPONDENTS WHO WERE ASKED THIS QUESTION WERE SHOWN OPTIONS 59-64.**

Q2075. PHONE ONLY: Now, just stop me when I get to the right category.

Was your household income:

PHONE ONLY: (IF NECESSARY: Your best guess is fine)

WEB NOTE: “*Note: Your best guess is fine.”*

PHONE ONLY: (READ LIST)

**[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT BELOW AVERAGE” TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT ABOVE AVERAGE” SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:**

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR

IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR

IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR

IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR

IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR

IF NZ (Q600=6) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR

IF NZ (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR

IF UK (Q600=10) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR

IF UK (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR

IF US (Q600=11) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR

IF US (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR

IF GER (Q600=4) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR

IF GER (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR

IF NETH (Q600=5) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR

IF NETH (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR

IF NOR (Q600=7) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR

IF NOR (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR

IF SWE (Q600=8) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR

IF SWE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR**]**

IF SWIT (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR

IF SWIT (Q600=9) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR

IF SWIT (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR**]**

01 Less than $45,000

02 $45,000 to less than $80,000

03 $80,000 to less than $100,000

04 $100,000 to less than $135,000

05 $135,000 to less than $180,000

06 $180,000 or more

07 Less than $30,000

08 $30,000 to less than $60,000

09 $60,000 to less than $90,000

10 $90,000 to less than $125,000

11 $125,000 to less than $150,000

12 $150,000 or more

13 Less than $33,000

14 $33,000 to less than $66,000

15 $66,000 to less than $99,000

16 $99,000 to less than $132,000

17 $132,000 or more

18 Less than £14,000

19 £14,000 to less than £25,000

20 £25,000 to less than £31,000

21 £31,000 to less than £42,000

22 £42,000 to less than £56,000

23 £56,000 or more

24 Less than $26,000

25 $26,000 to less than $36,000

26 $36,000 to less than $65,000

27 $65,000 to less than $100,000

28 $100,000 or more

29 Less than €23,000

30 €23,000 to less than €41,000

31 €41,000 to less than €50,000

32 €50,000 to less than €68,000

33 €68,000 to less than €90,000

34 €90,000 or more

35 Less than €20,000

36 €20,000 to less than €35,000

37 €35,000 to less than €40,000

38 €40,000 to less than €55,000

39 €55,000 to less than €72,000

40 €72,000 or more

41 Less than €21,000

42 €21,000 to less than €37,000

43 €37,000 to less than €45,000

44 €45,000 to less than €62,000

45 €62,000 to less than €82,000

46 €82,000 or more

47 Less than 340,000 NOK

48 340,000 NOK to less than 600,000 NOK

49 600,000 NOK to less than 740,000 NOK

50 740,000 NOK to less than 1,000,000 NOK

51 1,000,000 NOK to less than 1,300,000 NOK

52 1,300,000 NOK or more

53 Less than 170,000 SEK

54 170,000 SEK to less than 300,000 SEK

55 300,000 SEK to less than 370,000 SEK

56 370,000 SEK to less than 510,000 SEK

57 510,000 SEK to less than 680,000 SEK

58 680,000 SEK or more

59 Less than CHF 4’500

60 CHF 4’500 to less than CHF 7’500

61 CHF 7’500 to less than CHF 9’500

62 CHF 9’500 to less than CHF 13’000

63 CHF 13’000 to less than CHF 17’000

64 CHF 17’000 or more

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2080, IHP 2016 Q2080 Modified – Removed intro sentence and updated answer options, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2059)*

**BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)**

**(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059)**

Q2080. Were you born in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600] [IF NOT FRANCE (Q600=1,2,4-7,9-11), DISPLAY: “or somewhere else”]?

[IF GER (Q600=4), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)”]

1 Yes, born in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600]

2 No, I was born somewhere else

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2084, IHP 2016 Q2084)*

**BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)**

Q2084. At what age did you enter AUSTRALIA?

[RANGE: 00-100]

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2090, IHP 2016 Q2090, IHP 2013 Q2090)*

**BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)**

Q2090. Were your parents born in Canada or somewhere else?

PHONE ONLY: (READ LIST)

1 Yes, both parents were born in Canada

2 No, both parents were born in some other country

3 One parent was born in Canada and the other was born in some other country

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2100, IHP 2016 Q2100, IHP 2013 Q2100)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q2100. Were your parents born in Germany or somewhere else?

PHONE ONLY: (INTERVIEWER: READ LIST)

[IF GER (Q600=4), DISPLAY: “(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)”]

1 Yes, both parents were born in Germany

2 No, both parents were born in some other country

3 One parent was born in Germany and the other was born in some other country

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2105, IHP 2016 Q2105 Modified – question wording updated, IHP 2013 Q2105)*

**BASE : FRANCE (Q600=3 AND Q99=1)**

Q2105. Were your parents born in France?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Yes, both parents were born in France

2 No, both parents were born in some other country

3 One parent was born in France and the other was born in some other country

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2110, IHP 2016 Q2110, IHP 2013 Q2110)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q2110. To which ethnic group do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST)

01 Autochthonic Dutch

02 Moroccan

03 Turkish

04 Surinamese

05 Netherlands Antilles and Aruba

06 Other ethnic group

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2115, IHP 2016 Q2110, IHP 2013 Q2115)*

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q2115. Were your parents born in Switzerland or somewhere else?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Yes, both parents were born in the Switzerland

2 No, both parents were born in some other country

3 One parent was born in the Switzerland and the other was born in some other country

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2120, IHP 2016 Q2120, IHP 2013 Q2120)*

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: “French” IF CONDUCTED IN FRENCH DISPLAY: “English”] well enough to conduct a conversation?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2122 – modified question and responses, IHP 2017 Q2195)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

**[PN: ALLOW MULTIPLE RESPONSES 1-3]**

**NOTE: SSRS UNABLE TO SHARE THIS DATA AS IT IS PII**

Q2122. Do you identify as First Nations, Inuk/Inuit (pronounced: in-ook, in-OO-it ) and/or Métis (pronounced: MAY-TEE)?

*Please select all that apply.*

1 Yes, First Nations

2 Yes, Inuk/Inuit

3 Yes, Métis

4 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 Q2123, IHP 2016 Q2123, IHP 2013 Q2123)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1)**

Q2123. To which ethnic group or groups do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

01 NZ European

02 Maori

03 Samoan

04 Cook Island Maori

05 Tongan

06 Niuean

07 Chinese

08 Indian

96 Other (such as Dutch, Japanese, Tokelauan)

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2124, IHP 2016 Q2124, IHP 2014 Q2128 MODIFIED - to read Torres rather than Torrest)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1)**

Q2124. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

1 Yes, Aboriginal

2 Yes, Torres Strait Islander

3 Yes, both Aboriginal and Torres Strait Islander

4 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 Q2125, IHP 2016 Q2125, IHP 2013 Q2125)*

**BASE: UNITED KINGDOM (Q600=10 AND Q99=1)**

Q2125. To which of the following groups do you consider you belong?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 White

2 Asian or Asian British

3 Black or Black British

4 Chinese

5 Mixed Ethnic group, or

6 Other

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New, CHIS 2022 AH34)*

**BASE: US** **BUT NOT BORN IN US (Q600=11 and Q2080=2)**

**[PN: CHOOSING CODE 997 SHOULD LEAD TO DROP DOWN LIST OF OTHER COUNTRIES]**

Q2126. In what country were you born?

2 American Samoa

3 Canada

4 China

9 Guam

16 Japan

17 Korea

18 Mexico

19 Philippines

22 Puerto Rico

25 Vietnam

26 Virgin Islands

997 Other (Specify:\_\_\_\_\_\_\_\_\_\_\_\_)

998 PHONE ONLY: (DO NOT READ) Don’t know

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

PN: LIST OF OTHER COUNTRIES TO SHOW WHEN Q2126=997

|  |  |
| --- | --- |
| 5 | El Salvador |
| 6 | England |
| 8 | Germany |
| 10 | Guatemala |
| 11 | Hungary |
| 12 | India |
| 13 | Iran |
| 14 | Ireland |
| 15 | Italy |
| 20 | Poland |
| 21 | Portugal |
| 23 | Russia |
| 24 | Taiwan |
| 27 | Afghanistan |
| 28 | Albania |
| 29 | Algeria |
| 30 | Andorra |
| 31 | Angola |
| 32 | Antigua and Barbuda |
| 33 | Argentina |
| 34 | Armenia |
| 35 | Aruba |
| 36 | Australia |
| 37 | Austria |
| 38 | Azerbaijan |
| 39 | Bahamas |
| 40 | Bahrain |
| 41 | Bangladesh |
| 42 | Barbados |
| 43 | Belarus |
| 44 | Belgium |
| 45 | Belize |
| 46 | Benin |
| 47 | Bhutan |
| 48 | Bolivia |
| 49 | Bosnia and Herzegovina |
| 50 | Botswana |
| 51 | Brazil |
| 52 | Brunei |
| 53 | Bulgaria |
| 54 | Burkina Faso |
| 55 | Burundi |
| 56 | Côte d'Ivoire |
| 57 | Cabo Verde |
| 58 | Cambodia |
| 59 | Cameroon |
| 60 | Cayman Islands |
| 61 | Central African Republic |
| 62 | Chad |
| 63 | Chile |
| 64 | Colombia |
| 65 | Comoros |
| 66 | Congo (Congo-Brazzaville) |
| 67 | Costa Rica |
| 68 | Croatia |
| 69 | Cuba |
| 70 | Cyprus |
| 71 | Czechia (Czech Republic) |
| 72 | Democratic Republic of the Congo |
| 73 | Denmark |
| 74 | Djibouti |
| 75 | Dominica |
| 76 | Dominican Republic |
| 77 | Ecuador |
| 78 | Egypt |
| 79 | Equatorial Guinea |
| 80 | Eritrea |
| 81 | Estonia |
| 82 | Eswatini (fmr. "Swaziland") |
| 83 | Ethiopia |
| 84 | Fiji |
| 85 | Finland |
| 86 | France |
| 87 | French Guiana |
| 88 | Gabon |
| 89 | Gambia |
| 90 | Georgia |
| 91 | Ghana |
| 92 | Greece |
| 93 | Grenada |
| 94 | Grenadines |
| 95 | Guadeloupe |
| 96 | Guinea |
| 97 | Guinea-Bissau |
| 98 | Guyana |
| 99 | Haiti |
| 100 | Holy See |
| 101 | Honduras |
| 102 | Hong Kong |
| 103 | Iceland |
| 104 | Indonesia |
| 105 | Iraq |
| 106 | Israel |
| 107 | Jamaica |
| 108 | Jordan |
| 109 | Kazakhstan |
| 110 | Kenya |
| 111 | Kiribati |
| 112 | Kuwait |
| 113 | Kyrgyzstan |
| 114 | Laos |
| 115 | Latvia |
| 116 | Lebanon |
| 117 | Lesotho |
| 118 | Liberia |
| 119 | Libya |
| 120 | Liechtenstein |
| 121 | Lithuania |
| 122 | Luxembourg |
| 123 | Madagascar |
| 124 | Malawi |
| 125 | Malaysia |
| 126 | Maldives |
| 127 | Mali |
| 128 | Malta |
| 129 | Marshall Islands |
| 130 | Martinique |
| 131 | Mauritania |
| 132 | Mauritius |
| 133 | Micronesia |
| 134 | Moldova |
| 135 | Monaco |
| 136 | Mongolia |
| 137 | Montenegro |
| 138 | Morocco |
| 139 | Mozambique |
| 140 | Myanmar (formerly Burma) |
| 141 | Namibia |
| 142 | Nauru |
| 143 | Nepal |
| 144 | Netherlands |
| 145 | Nevis |
| 146 | New Zealand |
| 147 | Nicaragua |
| 148 | Niger |
| 149 | Nigeria |
| 150 | North Korea |
| 151 | North Macedonia |
| 212 | Northern Ireland |
| 152 | Norway |
| 153 | Oman |
| 154 | Pakistan |
| 155 | Palau |
| 156 | Palestine State |
| 157 | Panama |
| 158 | Papua New Guinea |
| 159 | Paraguay |
| 160 | Peru |
| 161 | Qatar |
| 162 | Romania |
| 163 | Rwanda |
| 164 | Saint Barthelemy |
| 165 | Saint Kitts and Nevis |
| 166 | Saint Lucia |
| 167 | Saint Vincent and the Grenadines |
| 168 | San Marino |
| 169 | Sao Tome and Principe |
| 170 | Saudi Arabia |
| 213 | Scotland |
| 171 | Senegal |
| 172 | Serbia |
| 173 | Seychelles |
| 174 | Sierra Leone |
| 175 | Singapore |
| 176 | Slovakia |
| 177 | Slovenia |
| 178 | Solomon Islands |
| 179 | Somalia |
| 180 | South Africa |
| 181 | South Korea |
| 182 | South Sudan |
| 183 | Spain |
| 184 | Sri Lanka |
| 185 | Sudan |
| 186 | Suriname |
| 187 | Sweden |
| 188 | Switzerland |
| 189 | Syria |
| 190 | Tajikistan |
| 191 | Tanzania |
| 192 | Thailand |
| 193 | Timor-Leste |
| 194 | Togo |
| 195 | Tonga |
| 196 | Trinidad and Tobago |
| 197 | Tunisia |
| 198 | Turkey |
| 199 | Turkmenistan |
| 200 | Turks and Caicos Islands |
| 201 | Tuvalu |
| 202 | Uganda |
| 203 | Ukraine |
| 204 | United Arab Emirates |
| 205 | Uruguay |
| 206 | Uzbekistan |
| 207 | Vanuatu |
| 208 | Venezuela |
| 214 | Wales |
| 209 | Yemen |
| 210 | Zambia |
| 211 | Zimbabwe |

*(IHP 2023 New, CHIS 2022 AH41)*

**BASE: US BUT NOT BORN IN US (Q600=11 and Q2080=2)**

Q2127. How many years have you lived in the United States?

*For less than a year, enter 1 year.*

\_\_\_\_\_ Number of years

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New, CHIS 2022 AH39)*

**BASE: US BUT NOT BORN IN US (Q600=11 and Q2080=2)**

Q2128. Have you acquired citizenship?

1 Yes

2 No

3 Application pending

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New, CHIS 2022 AH40)*

**BASE: US BUT NOT BORN IN US (Q600=11 and Q2080=2)**

Q2129. Are you a permanent resident with a green card? Your answers are confidential and will not be reported to Immigration Services.

*People usually call this a "Green Card" but the color can also be pink, blue, or white.*

1 Yes

2 No

3 Application pending

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2130, IHP 2016 Q2130, IHP 2013 Q2130)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2135, IHP 2016 Q2135 Modified – code 05 updated for web, IHP 2013 Q2135)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2135. Do you consider yourself:

PHONE ONLY: (INTERVIEWER: READ LIST)

1 White

2 Black or African American

3 Asian or Pacific Islander

4 Native American or Alaskan native

5 Some other race or multiple races

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

***Q2150 – DELETED FOR SWEDEN ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE A VERSION OF THIS***

*(IHP 2020 Q2150, IHP 2016 Q2150, IHP 2013 Q2150)*

**BASE: UK OR GERMANY (Q600=4, 7, 10 AND Q99=1)**

Q2150. Which of the following describes where you live?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 City/large town

2 Suburbs of a city/large town

3 Small town

4 Village or rural location

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2155, IHP 2016 Q2155, IHP 2013 Q2155)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q2155. Do you speak a language other than German at home?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2155, IHP 2016 Q2160, IHP 2013 Q2160)*

**BASE : FRANCE (Q600=3 AND Q99=1)**

Q2160. Do you speak a language other than French at home?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 LL1 modified – added US ABS and prob panel into base and removed Switzerland from base, IHP 2016 LL1, IHP 2013 LL1 – Adapted for web respondents in Switzerland in IHP 2016)*

**BASE: NON-SWITZERLAND AND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10-11) OR US ABS OR PROB. PANEL SAMPLE (Q600=11 AND Q650=3,4)**

**P.N - USE “mobile” if NZ,UK,AUS (Q600=1,6,10); USE “cell” for all others (Q600=2-5,7-9,11)**

LL1. Now thinking about your telephone use…Does anyone in your household, including yourself, have a working (cell/mobile) phone?

1 Yes (SHOW IF PHONE: ,respondent or someone in household has (cell/mobile) phone)

2 No

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 C3 modified – removed Switzerland from base, IHP 2016 C3)*

**BASE: NON-SWITZERLAND AND CELLPHONE SAMPLE OR HH HAS A CELLPHONE (Q650=2 OR LL1=1 AND Q600=1-8,10-11) OR US ABS OR PROB. PANEL SAMPLE THAT HAS A CELLPHONE (Q600=11 AND Q650=3,4 AND LL1=1)**

(PN - Allow for ZERO)

C3. How many different cell phone numbers do you personally answer calls on?

\_\_\_\_\_\_\_\_\_\_ (ENTER # CELL PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: US ABS OR PROB. PANEL RESPONDENTS WITH AT LEAST ONE CELLPHONE (Q600=11 AND Q650=3,4 AND C3>0 AND C3<99)**

L2. [IF C3=1, SHOW: “Is your cell phone”; IF C3>1, SHOW: “Are any of your cell phones”] on a prepaid plan? Prepaid plans, also known as pay-as-you-go or no-contract phones, are plans where the user pays for a specific amount of data usage or minutes in advance.

              1     Yes

              2     No

              98  PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 C1 modified – removed Switzerland from base, IHP 2016 CP1, IHP 2013 CP1 – Adapted for web respondents in Switzerland in IHP 2016)*

**BASE: NON-SWITZERLAND AND CELL SAMPLE (Q.650=2 AND Q600 =1-8,10-11)**

**P.N – USE “mobile” if NZ,UK,AUS (Q600=1,6,10); USE “cell” for all others (Q600=2-5,7-9,11)**

C1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

1 Yes (SHOW IF PHONE: , has a home telephone)

2 No (SHOW IF PHONE: , no home telephone)

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 C3a, IHP 2016 C3a)*

**BASE: NON-SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=1-8,10-11 AND (Q650=1 OR C1=1))**

C3a. How many telephone numbers does your household have that I could have reached you on? Not extensions, but different telephone numbers, not counting (cell/mobile) phones?

\_\_\_\_\_\_\_\_\_\_ (ENTER # LANDLINE PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: US RESPONDENTS (Q600=11) OR UK PROB PANEL (Q600=10 AND Q650=4)**

INTFREQA.       About how often do you use the Internet?

PHONE ONLY: (INTERVIEWER: READ LIST)

                  0 PHONE ONLY: (DO NOT READ) Never

                  1       Almost constantly

                  2       Several times a day

                  3       About once a day

                  4       Several times a week

                  5       Less often

98 PHONE ONLY: (DO NOT READ) Don’t know

                  99     PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 D-Z1, IHP 2016 D-Z1, IHP 2013 D-Z1)*

**BASE: ALL QUALIFIED RESPONDENTS –UNITED STATES ONLY (Q99=1 AND Q600 = 11)**

D-Z1. What is your zip code/postal code?

\_\_\_\_\_\_\_\_\_\_\_\_\_

99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)**

**1 Yes (CONTINUE)**

**2 No (RE-ASK D-Z1)**

*(IHP 2020 D-Z4, IHP 2016 D-Z4, IHP 2013 D-Z4)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600 = 9)**

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS, NOT ASKED BUT FILLED IN FROM SAMPLE)

D-Z4. What is your postal code?

\_\_\_\_\_\_\_\_\_\_\_\_\_

9999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

**1 Yes (CONTINUE)**

**2 No (RE-ASK D-Z4)**

***QD-ZSW – DELETED ON 04/14/16 AS LINK CONFIRMED THEY DO NOT NEED THIS VARIABLE***

*(IHP 2020 D-ZSWU, IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)*

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)**

(PN: NOT ASKED BUT FILLED IN FROM SAMPLE)

D-ZSWU. Would you say your living area is … ?

PHONE ONLY: (READ LIST)

1 Predominantly an urban region

2 Both urban and rural (intermediate)

3 Predominantly a rural region

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 D-ZF, IHP 2016 D-ZF, IHP 2013 D-ZF)*

**BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=3)**

**(P.N - 5 digit postal code)**

D-ZF. What is your postal code?

\_\_\_\_\_\_\_\_\_\_\_\_\_

99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)**

**1 Yes (CONTINUE)**

**2 No (RE-ASK D-ZF)**

**D-ZFA –TOWN RESPONDENTS LIVE IN VARIABLE/NEW IN IHP 2016 – REMOVED ON 03/03/16**

*(IHP 2020 D-ZFR Modified – updated list of regions to latest national defintions, IHP 2016 D-ZFR)*

**BASE: ALL QUALIFIED FRENCH RESPONDENTS WHO PROVIDED INVALID POSTAL CODE OR REFUSED TO PROVIDE A POSTAL CODE [Q600=3 and (QD-ZF=’starting with 96, 98, and 99’ or QD-ZF=99999)]**

D-ZFR. Which region do you live in?

PHONE ONLY: (INTERVIEWER READ LIST)

1 Grand Est

2 Nouvelle Aquitaine

3 Auvergne-Rhône-Alpes

4 Bourgogne, Franche-Comté

5 Bretagne

6 Centre-Val de Loire

7 Corse

8 Île-de-France

9 Occitanie

10 Hauts-de France

11 Normandie

12 Pays de la Loire

13 Provence-Alpes, Côte-d’Azur

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 D-Z1a, IHP 2016 D-Z1a, IHP 2013 D-Z1a)*

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99)**

D-Z1a. What state do you live in?

01 Alabama

02 Alaska

03 Arizona

04 Arkansas

05 California

06 Colorado

07 Connecticut

08 Delaware

09 District of Columbia

10 Florida

11 Georgia

12 Hawaii

13 Idaho

14 Illinois

15 Indiana

16 Iowa

17 Kansas

18 Kentucky

19 Louisiana

20 Maine

21 Maryland

22 Massachusetts

23 Michigan

24 Minnesota

25 Mississippi

26 Missouri

27 Montana

28 Nebraska

29 Nevada

30 New Hampshire

31 New Jersey

32 New Mexico

33 New York

34 North Carolina

35 North Dakota

36 Ohio

37 Oklahoma

38 Oregon

39 Pennsylvania

40 Rhode Island

41 South Carolina

42 South Dakota

43 Tennessee

44 Texas

45 Utah

46 Vermont

47 Virginia

48 Washington

49 West Virginia

50 Wisconsin

51 Wyoming

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 QDZ-NETH, IHP 2016 QDZ-NETH, IHP 2013 QDZ-NETH)*

**BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=5 and Q650=2)**

QDZ-NETH. What province do you live in ?

98 Drenthe

99 Flevoland

100 Friesland

101 Gelderland

102 Groningen

103 Limburg

104 Noord-Brabant

105 Noord-Holland

106 Overijssel

107 Utrecht

108 Zeeland

109 Zuid-Holland

997 PHONE ONLY: (DO NOT READ) Other

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 D-NZ, IHP 2016 D-NZ, IHP 2013 D-NZ)*

**BASE: NZ (Q600=6 and Q99=1)**

D-NZ. In which region are you living ?

PHONE ONLY: (READ LIST IF NECESSARY)

01 Northland

02 Auckland

03 Waikato

04 Bay of Plenty

05 Gisborne

06 Hawke's Bay

07 Taranaki

08 Manawatu-Wanganui

09 Wellington

10 Tasman

11 Nelson

12 Marlborough

13 West Coast

14 Canterbury

15 Otago

16 Southland

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 D-NZU, IHP 2016 D-NZU, IHP 2013 D-NZU)*

**BASE: NZ (Q600=6 and Q99=1)**

D-NZU. Would you say your living area is … ?

PHONE ONLY: (READ LIST)

1 A city

2 Or a regional or rural area

98 PHONE ONLY: (DO NOT READ) Don’t know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 QDZ-GER, IHP 2016 QDZ-GER, IHP 2013 QDZ-GER Modified – removed code “997 – Other”)*

**BASE:GERMANY ONLY (Q600=4)**

QDZ-GER. What region do you live in ?

42 Schleswig-Holstein

43 Hamburg

44 Bremen

45 Niedersachsen

46 Nordrhein-Westfalen

47 Rheinland-Pfalz

48 Saarland

49 Hessen

50 Baden-Württemberg

51 Bayern

52 Berlin

53 Mecklenburg- Vorpommern

54 Brandenburg

55 Sachsen-Anhalt

56 Thüringen

57 Sachsen

990 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

***QDZ-SWED – DELETED ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE THIS***

*(IHP 2020 MONEY modified – updated strata)*

**BASE: U.S. ABS RESPONDENTS THAT ARE HISPANIC OR LOW-INCOME (Q600=11 AND Q650=3 AND bStrata3=11-16, 21-26, 31-36, 51-56)**

MONEY. As a thank you for completing the survey, we would like to offer you $10 in the form of an Amazon gift code or a check in the mail. Which of these would you like to receive?

1 I want to receive a $10 Amazon gift code

2 I want to receive a $10 check

99 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I do not want to receive $10; WEB BLANK

*(IHP 2020 MONEY2)*

**BASE: U.S. PREPAID CELL OR MONEY=1,2)**

[PN: IF PREPAID CELL OR MONEY=2, SHOW CODES 1-7,9; IF MONEY=1, SHOW CODES 8,9]

MONEY2. (SHOW IF PREPAID CELL: We’d like to send you $10 for your time. Can I please have your full name and a mailing address where we can send the check?)

(SHOW IF MONEY=2: We just need to confirm your full name and a mailing address where we can send the $10 check. (PHONE ONLY: “What is your full name and mailing address?”))

(SHOW IF (PREPAID CELL OR MONEY=2) AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the $10 to them personally.)

(SHOW IF MONEY=1: Your gift code will be emailed to you. (PHONE ONLY: “What is your email address?”; WEB ONLY: “Please provide your email address in the box below.”))

(SHOW IF MONEY=1 AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give email address, explain we only need it so we can send the $10 to them personally.)

(SHOW IF MONEY=1: Please be on the lookout for your gift code from [rewards@tremendous.com](mailto:rewards@tremendous.com). The email subject will be ‘SSRS sent you $10’. Once you open the email and click ‘View Reward’, you’ll be able to obtain Amazon gift code.

You should receive the email within the next business day. If you do not receive it, please send an email to [info@lifeinamericastudy.org](mailto:info@lifeinamericastudy.org).)

1 [ENTER FIRST NAME] (PHONE ONLY: “– INTERVIEWER: PLEASE VERIFY SPELLING”)

2 [ENTER LAST NAME]

3 STREET ADDRESS

4 APT

5 [City]

6 [State]

7 CONFIRM ZIP from above

8 Email

99 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I do not want the $10 sent to me; WEB BLANK

**SECTION: PANEL RECRUITMENT MODULE**

**(PN: INSERT CLICKABLE HYPERLINK THAT OPENS TO PANEL WEBSITE**

[**https://www.ssrsopinionpanel.com/**](https://www.ssrsopinionpanel.com/) **IN A SEPARATE BROWSER TAB OR SEPARATE**

**BROWSER WINDOW. DO NOT DIRECT AWAY FROM THE CURRENT SURVEY)**

**(PN: QUESTION IS REQUIRED; DO NOT LET RESPONDENT SKIP; IF RESPONDENT**

**ATTEMPTS TO SKIP, SHOW ERROR MESSAGE: "This is a required question. Please**

**respond.")**

*(IHP 2023 New)*

**BASE: U.S. ABS OR CELL (Q600=11 AND Q650=2, 3)**

PANEL1. We hope you enjoyed taking this survey today. We would like to invite you to join the SSRS Opinion Panel where you can give your opinions on even more topics. You are always paid for your opinions. You will also receive a {Insert Current Panel Incentive} reward after completing the short registration process.

Would you be interested in continuing to take surveys as part of the SSRS Opinion Panel?

**[PN: IF WEB:]** More information about the SSRS Opinion Panel can be found on our website at [www.ssrsopinionpanel.com](http://www.ssrsopinionpanel.com/)

**[PN: IF CATI:]** (READ IF NECESSARY: More information about the SSRS Opinion Panel can be found on our website at [www.ssrsopinionpanel.com](http://www.ssrsopinionpanel.com/))

1. Yes
2. No

*(IHP 2023 New)*

**(ASK IF PANEL1=1; ELSE END SECTION)**

PANEL1B. You can participate in surveys online or by phone. How would you prefer to take

future surveys?

1. Online
2. Phone

**(ASK IF PANEL1B=1 – JOIN ONLINE)**

**(PN: PANELEMAIL IS A REQUIRED FIELD, DO NOT LET RESPONDENT SKIP; IF**

**RESPONDENT ATTEMPTS TO SKIP SHOW ERROR MESSAGE: "****A valid email address**

**is required for you to join the SSRS Opinion Panel and take surveys online.")**

**(PN: EMAIL ADDRESSES ENTERED MUST MATCH ONE ANOTHER TO CONTINUE TO**

**NEXT QUESTION; IF MISMATCHED, SHOW ERROR MESSAGE: "The email addresses**

**you entered do not match. Please try again.")**

*(IHP 2023 New)*

PANELEMAIL.  To join the SSRS Opinion Panel and receive compensation for taking surveys,

please enter the email address you want us to use to send you surveys.

Enter email address: [INSERT OPEN-END TEXT BOX]

                    Re-enter email address: [INSERT OPEN-END TEXT BOX]

**(ASK IF PANEL1B=2 – JOIN BY PHONE)**

**(PN: ACCEPT 10-DIGIT RESPONSES ONLY. DO NOT ACCEPT ALPHA OR**

**ALPHANUMERIC RESPONSES.)**

**(PN: PANELEMAIL IS A REQUIRED FIELD, DO NOT LET RESPONDENT SKIP; IF**

**RESPONDENT ATTEMPTS TO SKIP SHOW ERROR MESSAGE: "****A valid telephone**

**number is required for you to join the SSRS Opinion Panel and take surveys.")**

*(IHP 2023 New)*

PANELTELEPHONE.

(IF WEB): What phone number would you like us to use to call you for surveys?

(IF CATI) Thank you. Someone from SSRS will call you in the next few days to join the SSRS Opinion Panel. Can you please tell me the phone number we should call to reach you?

(READ IF NECESSARY: "If you don't provide a phone number, we cannot call you to complete the registration process.")

(INTERVIEWER: BEFORE MOVING ONTO THE NEXT QUESTION, RE-READ EACH DIGIT OF

THE TELEPHONE NUMBER BACK TO THE RESPONDENT TO CONFIRM ACCURACY.)

 Enter telephone number [INSERT OPEN-END TEXT BOX]

*(IHP 2023 New)*

**(ASK IF PANELTELEPONE OR PANELEMAIL)**

PANELFNAME.

(IF CATI: ) What is your first name so that we can ask for you when we call?

(IF WEB:) What is your first name so that we can personalize our survey email invitations to you?

Enter First Name: [INSERT OPEN-END TEXT BOX]

**(PN: FULL SAMPLE FILE FOR THIS STUDY MUST BE UPLOADED TO THE SSRS**

**OPINION PANEL, FORMATTED FOR THE SSRS OPINION PANEL REGISTRATION**

**SURVEY)**

*(IHP 2023 New)*

**PANELOUTRO:**

IF CATI AND PANEL1B = WEB AND PANEL EMAIL has email display:

Thank you. Following the end of this survey, you will receive an email from our SSRS Opinion Panel Manager Jamie Miller with instructions on how to complete the registration process for the SSRS Opinion Panel.

IF WEB AND PANEL1B=1 AND PANEL EMAIL has email display:

Thank you. Following the end of this survey, you will be redirected to the SSRS Opinion Panel to complete the registration process.

IF PANEL1B=2 && PANELTELEPHONE then display:

Thank you. Someone from SSRS will call you in the next few days to join the SSRS Opinion Panel.

*(IHP 2020 Q2165, IHP 2016 Q2165, IHP 2013 Q2165)*

**BASE: ALL RESPONDENTS**

Q2165. PHONE ONLY: Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.

WEB ONLY: Those are all the questions we have. We greatly appreciate your participation in this study. Thank you and have a nice day.

*(IHP 2020 text before QSWI3)*

**BASE: SWITZERLAND ONLY AND DID NOT SKIP CARE BECAUSE OF THE COST (Q99=1 AND Q600=9 AND Q1120A1=2)**

Earlier you were asked about if you did forgo a medical treatment or a visit to a doctor because of the cost and you said no.

*(IHP 2020 QSWI3 modified base to be the same as text prior to this question)*

**BASE: SWITZERLAND ONLY AND DID NOT SKIP CARE BECAUSE OF THE COST (Q99=1 AND Q600=9 AND Q1120A1=2)**

QSWI3. Apart from the costs, are there other reasons why you did not visit a doctor or chose to forgo healthcare in the last 12 months?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 QSWI4)*

**BASE: SWITZERLAND ONLY AND OTHER REASONS DID NOT VISIT DOCTOR (Q99=1 AND Q600=9 AND QSWI3=1)**

QSWI4. Have you not gone to a doctor or have you decided to give up treatment for the following reasons? Please answer yes or no to any reason. You gave up because...

01 Yes

02 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

a. …you wanted to wait and see if the medical problem would go away on its own

b. …you did not want to cause more health care costs to the general public

c. …you were afraid of what the doctor might tell you

d. …you have a lack of trust in doctors, hospitals, examination or treatment in general

e. …you do not know a good doctor

f. …you have difficulties communicating in a national language

g. …you did not get an appointment

h. …you did not have time for professional reasons

i. …you did not have time because of caring for children or other persons

j. …you could not travel

k. …you did not need medical treatment